



MENDOCINO COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

REGULAR MEETING

AGENDA

November 20, 2024
10:00 AM – 12:00 PM

Location: Behavioral Health & Recovery Services, Conference Room 1,
1120 South Dora St, Ukiah, CA 95482

Chairperson
Jo Bradley

Vice Chair
Mo Mulheren

Secretary/Treasurer
Jennifer Estevo

BOS Supervisor
Mo Mulheren

MEMBERSHIP:

ANTHONY BAROZA
JO BRADLEY
MARK DONEGAN
JENNIFER ESTEVO
DENISE GORNY

PERRI KALLER
LOIS LOCKART
MARTIN MARTINEZ
JEFF SHIPP

OUR MISSION: *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	Call to Order, Roll Call, Quorum Notice, & Approve Agenda: <i>Review and Possible Action.</i>	Board Action:
2. 2 minutes	Approval of Minutes from the October 23, 2024, BHAB Regular Meetings: <i>Review and Possible Action.</i>	Board Action:
3. 10 minutes (Maximum)	Public Comments: <i>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to bhboard@mendocinocounty.gov</i>	Board Action:
4. 10 minutes	Board & Committee Reports: <i>Discussion and Possible Action</i> A. Chair – <i>Jo Bradley</i> - Measure B Update - CALBHB Association fee - Local School Agency Appointment B. Vice Chair – <i>Mo Mulheren</i> C. Secretary/Treasurer – <i>Jennifer Estevo</i>	Board Action:

	D. Appreciation Committee – <i>Member Martinez</i> Recognition for County BHRS staff and Providers	
5. 30 minutes	CALBHB/C Presentation – <i>Theresa Comstock, Executive Director, CA Association of Local Behavioral Health Boards & Commissions</i>	Board Action:
6. 5 minutes	Mendocino County Youth Project Report Out – <i>Amanda Archer/Designee</i> A. Services Update	Board Action:
7. 5 minutes	Redwood Community Services Report Out – <i>Victoria Kelly/Designee</i> A. Services Update	Board Action:
8. 5 minutes	Tapestry Report Out – <i>Kendra Palma/Designee</i> A. Services Update	Board Action:
8. 5 minutes	Mendocino County Hospitality Center – <i>Paul Davis/Designee</i> A. Services Update	Board Action:
9. 5 minutes	Anchor Health Management Report – <i>Anchor Health Management Inc.</i> A. Services Update	Board Action:
12. 10 minutes	Goals and Planning for 2025 – <i>Jo Bradley, Chair</i>	Board Action:
13. 10 minutes	Planning December Meeting – <i>Jo Bradley, Chair</i>	Board Action:
14. 10 minutes	Mendocino County Report – <i>Jenine Miller, Director of Health Services</i> A. Director Report Questions B. Care Court	Board Action:
15. 3 Minutes	Member Comments:	Board Action:
16. 2 minutes	Adjournment:	Board Action:

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

BHAB CONTACT INFORMATION:

PHONE: (707) 472-2355 | FAX: (707) 472-2788

EMAIL THE BOARD: bhboard@mendocinocounty.gov | WEBSITE: www.mendocinocounty.gov/bhab



**MENDOCINO COUNTY
BEHAVIORAL HEALTH
ADVISORY BOARD**

REGULAR MEETING

MINUTES

**October 23, 2024
1:00 PM – 3:00 PM**

Location: Behavioral Health Regional Training Center, 8207 East Road, Redwood Valley, CA 95470

**Chairperson
Jo Bradley**

**Vice Chair
Mo Mulheren**

**Secretary/Treasurer
Jennifer Estevo**

**BOS Supervisor
Mo Mulheren**

MEMBERSHIP:

**ANTHONY BAROZA
JO BRADLEY
MARK DONEGAN
JENNIFER ESTEVO
DENISE GORNY**

**PERRI KALLER
LOIS LOCKART
MARTIN MARTINEZ
JEFF SHIPP**

OUR MISSION: *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	Call to Order, Roll Call, Quorum Notice, & Approve Agenda: <i>Review and Possible Action.</i> - Vice Chair Kaller called the meeting to order at 1:06 PM. - Members present: Baroza, Bradley, Donegan, Estevo, Gorny, Kaller, Lockart, and Shipp. - Supervisor Mulheren was present. - Director Jenine Miller and County Counsel Charlotte Scott were present. - Motion made by Member Donegan, seconded by Member Gorny to approve the October 23, 2024, Agenda.	Board Action: Motion passes with approvals.
2. 2 minutes	Approval of Minutes from the September 25, 2024, BHAB Regular Meetings: <i>Review and Possible Action.</i> Motion made by Member Gorny, seconded by Member Donegan to approve September 25, 2024, Minutes.	Board Action: Motion passes with approvals with Member Shipp abstaining.

3. 10 minutes (Maximum)	Public Comments: <i>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to bhboard@mendocinocounty.gov</i>	Board Action: None.
4. 10 minutes	Board & Committee Reports: Discussion and Possible Action. A. Vice Chair – <i>Perri Kaller</i> - Nothing to report. - Possible agenda item – Recognition for BHRS and Providers. B. Chair – <i>Vacant</i> C. Secretary/Treasurer – <i>Jo Bradley</i> - Nothing to report on Measure B, the next meeting is next month. - Drove by PHF location and there is construction in process. D. Appreciation Committee – <i>Member Martinez</i> - Nothing to report.	Board Action: None.
5. 10 minutes	Mendocino County Youth Project Report Out – <i>Amanda Archer/Designee</i> A. Services Update Not present.	Board Action: None.
6. 10 minutes	Redwood Community Services Report Out – <i>Victoria Kelly/Designee</i> A. Services Update Victoria Kelly, Chief Executive Officer of Redwood Community Services (RCS), provided a handout with some additional information and data on client services. RCS continues to see a large numbers of referrals. There has been some impact to staffing on the coast and RCS is assessing how to meet those needs, have been working with other providers. RCS works with clients to transition to lower levels of care, when they are ready. Shared two success stories - Transitional Age Youth.	Board Action: None.
7. 10 minutes	Tapestry Report Out – <i>Kendra Palma/Designee</i> A. Services Update Brian Erickson, Operations Director for Tapestry provided an update on Tapestry services. He noted an increase in referrals, average number of referrals is 50 – 60, in the month of September Tapestry received 124 referrals. They have recruited three new therapist one for Fort Bragg and two for Ukiah. They are opening an office at 217 South Main Street, Fort Bragg. They also opened an office in Willits at 55 N Main Street. They have been working on expanding services to the northern part of the County.	Board Action: None.
8. 10 minutes	Mendocino Coast Hospitality Center – <i>Paul Davis/Designee</i> A. Services Update Paul Davis, Chief Executive Office for Mendocino County Hospitality Center provided an update on their services. He	Board Action: None.

	noted they provide specialty mental health services with a focus on care management and rehabilitation. Hospitality Center has been working with other providers for therapy services. They applied for funding with the Fort Bragg Police Department to expand service area.	
9. 10 minutes	Anchor Health Management Report – <i>Anchor Health Management Inc.</i> A. Services Update Sarah Walsh from Anchor provided a handout that contained data and a list current providers. Anchor is planning to open the Mental Health Rehabilitation Center (MHRC) in March. She noted that they continue to meet the requirement of 15 days for first medication support appointment. If a referral is from crisis, Anchor is getting the individuals in within 7 days.	Board Action: None.
10. 10 minutes	Nomination and Appointment of Chair, Vice Chair, Secretary, & Treasurer - Recommendation made to appoint Member Bradley for Chair. - Motion by Member Shipp, seconded by Member Gorny to approve Member Jo Bradley for Chair. - Recommendation made to appoint Member Keller or Supervisor Mulheren for Vice Chair. - Recommendation made to appoint Member Estevo for Secretary/Treasurer. - Motion by Member Shipp, seconded by Member Baroza to approve Member Jennifer Estevo for Secretary/Treasurer.	Board Action: Chair - Motion passes with all members approving. Vice Chair Motion made and passes with majority of members voting for Supervisor Mulheren for Vice Chair. Secretary/Treasurer Motion passes with all members approving.
11. 10 minutes	Behavioral Health Advisory Board (BHAB) Bylaws Amendment – <i>Jo Bradley, Chair</i> Bylaws were reviewed during the meeting. Slight changes were made to the Bylaws. Motion made by Member Baroza, seconded by Member Gorny to approve the BHAB Bylaws with recommended changes.	Board Action: Motion passes with Member Lockart Nay and Member Keller Abstaining.
12. 10 minutes	Goals and Planning for 2025 – <i>Jo Bradley, Chair</i> Item deferred to the next meeting.	Board Action: None.
13. 10 minutes	Mendocino County Report – <i>Jenine Miller, Psy.D., BHRIS Director</i> A. Director Report Questions - Reviewed Director's report. B. BHAB Support Staff - Discussed concerns expressed by BHAB support staff. C. 5150 Flow Chart and Brochure - Reviewed 5150 processes, 5150 flow chart, and What is a 5150 hold Brochure. Future agenda item recommendation was dementia & long-term care.	Board Action: None.

14. 3 minutes	Member Comments: Member Keller reported that Theresa Comstock from the CA Association of Local Behavioral Health Boards & Commission was planning to present at the November meeting.	Board Action: None.
15. 2 Minutes	Adjournment: 3:34 PM	Board Action: None.

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

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EMAIL THE BOARD: bhboard@mendocinocounty.gov | WEBSITE: www.mendocinocounty.gov/bhab



**California Association of Local Behavioral Health
Boards and Commissions**

October 15, 2024

ATTN: Dr. Miller or current Mendocino County Mental/Behavioral Health Director
RE: 2024-25 CALBHB/C Dues Invoice

Dear Dr. Miller:

Attached is the dues invoice for the Mendocino County Behavioral Health Advisory Board. (The 2024-25 Dues Schedule shows the dues amount for all 59 members: www.calbhbc.org/dues)

Special Note re: Allocating to MHSA/BHSA: [CA WIC 5604.3](#) allows for mental/behavioral health board/commission expenses to be paid using MHSA/BHSA planning and administrative revenues. (Planning costs may be up to 5% of MHSA/BHSA annual revenue.)

CALBHB/C depends on revenue from dues to help provide the following:

1. **Support, Resources & Training:** Live and recorded [presentations](#), [trainings](#), [on-line modules](#), [resources](#) and prompt response to technical and issue-based questions. Notes:
 - Print-Outs: Binders and printed copies are mailed upon request.
 - Regional Meetings/Trainings: CALBHB/C reimburses travel for one board/commission member per county/jurisdiction to attend CALBHB/C meetings/trainings in their region (and all members and support staff are welcome to attend in-person events).
2. **Issue-Based Information**, including [issue briefs \(12\)](#), [web pages \(30+\)](#), [newsletters](#), quarterly meeting presentations, and speaker panels.
3. **Organized Advocacy** to address statewide behavioral health issues.

Involvement with CALBHB/C makes our organizations better able to achieve a common objective: to provide effective mental/behavioral health resources in local communities throughout California.

Thank you for supporting the work of the Mendocino County Behavioral Health Advisory Board.

Please do not hesitate to contact me.

Best Regards,

Theresa Comstock, Executive Director
CA Association of Local Behavioral Health Boards & Commissions
717 K Street, Suite 427 Sacramento CA 95814
Office: 916-917-5444, Cell: 707-688-5197
www.calbhbc.org



**California Association of Local Behavioral Health
Boards and Commissions**

INVOICE

DATE: October 15, 2024

INVOICE #: 10152024

ATTN: Dr. Miller or current Mendocino County Mental/Behavioral Health Director

FOR: 2024-25 CALBHB/C Membership Dues for the Mendocino County Behavioral Health Advisory Board

Special Note re: Allocating to MHSA/BHSA: CA WIC 5604.3 allows for mental/behavioral health board/commission expenses to be paid using MHSA planning and administrative revenues.

www.calbhbc.org/legislation-mhb-wic

TOTAL DUES: \$700

Please send remittance to: **CALBHB/C, 717 K Street, Suite 427, Sacramento, CA 95814.**

Checks can be made payable to: CALBHB/C.

Federal Taxpayer ID Number: 33-0581682

W-9 Form is available at www.calbhbc.org/dues



Mendocino County Behavioral Health and Recovery Services
Behavioral Health Advisory Board General Ledger
FY 24/25
11/1/2024

ORG	OBJ	ACCOUNT DESCRIPTION	YR/PER/JNL	EFF DATE	AMOUNT	INVOICE #	CHECK #	VENDOR NAME	COMMENT
MHB	862080	FOOD	2025/02/001268	08/29/2024	69.57		4398354	SAFEWAY	ACCT# 85006
MHB	862080	FOOD	2025/03/001159	09/26/2024	85.97		4399788	SAFEWAY	ACCT# 85006
MHB	862080	FOOD	2025/04/001406	10/31/2024	61.96		4401516	SAFEWAY	ACCT# 85006
MHB	862080	FOOD							
FOOD Total					\$217.50				
MHB	862150	MEMBERSHIPS							
MEMBERSHIPS TOTAL					\$0.00				
MHB	862170	OFFICE EXPENSE	2025/04/000981	10/08/2024	35.78				Amazon.com Z81VW3EY2 - Purchas
OFFICE EXPENSE Total					\$35.78				
MHB	862190	PUBL & LEGAL NOTICES							
PUBL & LEGAL NOTICES Total					\$0.00				
MHB	862210	RNTS & LEASES BLD GRD							
RNTS & LEASES BLD GRD Total					\$0.00				
MHB	862250	TRNSPRTATION & TRAVEL	2025/03/000586	09/12/2024	80.40		4398916	MARTINEZ MARTIN D	08/28/2024 IN CO MIL BHAB MTG
MHB	862250	TRNSPRTATION & TRAVEL	2025/03/000887	09/19/2024	69.01		4399311	GORNY DENISE	08/28/2024 IN CO MIL
MHB	862250	TRNSPRTATION & TRAVEL	2025/04/001174	10/24/2024	87.10		4401035	MARTINEZ MARTIN D	09/25/2024 IN CO MIL BHAB MTG
TRNSPRTATION & TRAVEL Total					\$236.51				
TRAVEL & TRSP OUT OF COUNTY Total					\$0.00				
Grand Total					\$489.79				

Summary of Budget for FY 24/25

OBJ	ACCOUNT DESCRIPTION	Budget Amount	YTD Exp	Remaining Budget
862080	Food	1,000.00	217.50	782.50
862150	Memberships	700.00	0.00	700.00
862170	Office Expense	500.00	35.78	464.22
862190	Publ & Legal Notices	0.00	0.00	0.00
862210	Rents & Leases Bld	360.00	0.00	360.00
862250	In County Travel	3,000.00	236.51	2,763.49
862253	Out of County Travel	2,000.00	0.00	2,000.00
Total Budget		\$7,560.00	\$489.79	\$7,070.21

Behavioral Health and Recovery Services
Mental Health FY 2024-2025
Budget Summary
Year-to-Date as of November 6, 2024

Program		FY 24-25 Approved Budget	Expenditures						Revenue					Total Net Cost
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	2011 Realignment	1991 Realignment	Medi-Cal FFP	Other	Total Revenue	
1	Mental Health (Overhead)	(7,220,987)	-	22,518	2,510,055	-	-	2,532,573	-	(21,532)	(16,667,922)	-	(16,689,454)	(14,156,881)
2	Administration - MHAD75	1,042,476	293,983	60,791	-	-	-	354,774	-	-	-	(2,134)	(2,134)	352,640
4	MHARPA	-	1,457	-	-	-	-	1,457	-	-	-	-	-	1,457
5	CalWORKs - MHAS32	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Mobile Outreach Program - MHAS33	-	18,634	103	-	-	-	18,737	-	-	-	-	-	18,737
7	Adult Services - MHAS75	12,200	27,706	26,782	-	-	-	54,488	-	-	-	-	-	54,488
8	Path Grant - MHAS91	-	-	4,559	-	-	-	4,559	-	-	-	-	-	4,559
9	SAMHSA Grant - MHAS92	-	-	42,985	-	-	-	42,985	-	-	-	-	-	42,985
10	Mental Health Board - MHB	7,560	-	490	-	-	-	490	-	-	-	-	-	490
11	CCMU -BCHIP - MHBCMU	-	22,763	34,946	-	-	-	57,709	-	-	-	-	-	57,709
12	Business Services - MHBS75	931,860	336,078	40,818	-	-	-	376,896	-	-	-	(1,134)	(1,134)	375,762
13	MHCALA - Cal-Aim	-	-	-	-	-	-	-	-	-	-	-	-	-
14	CCMU Grant - CCRRSAA Funds	-	96,986	-	-	-	-	96,986	-	-	-	-	-	96,986
15	MH Grant (Other)	-	23,810	-	-	-	-	23,810	-	-	-	-	-	23,810
16	AB109 - MHMS70	(21,989)	13,492	-	-	-	-	13,492	-	-	-	-	-	13,492
17	Conservatorship - MHMS75	2,537,033	45,914	5,298	996,962	-	-	1,048,173	-	-	-	(11,260)	(11,260)	1,036,914
18	Public Conservator Office - MHPC75	253,545	83,764	8,240	3,152	-	-	95,156	-	-	-	(1,908)	(1,908)	93,248
19	QA/QI - MHQA99	2,458,302	236,217	880,470	-	-	-	1,116,687	-	-	-	-	-	1,116,687
a	Total YTD Expenditures & Revenue	-	1,200,803	1,127,998	3,510,169	-	-	5,838,970	-	(21,532)	(16,667,922)	(16,436)	(16,705,890)	(10,866,920)
b	FY 2024-2025 Adjusted Budget	-	5,217,919	5,523,496	23,577,144	-	3,970,135	38,288,694	-	-	(17,824,736)	(20,463,958)	(38,288,694)	-
c	Variance	-	4,017,116	4,395,498	20,066,975	-	3,970,135	32,449,724	-	21,532	(1,156,814)	(20,447,522)	(21,582,804)	10,866,920

Behavioral Health and Recovery Services
Mental Health Services Act (MHSA) FY 2024-2025
Budget Summary
Year-to-Date as of November 6, 2024

Program		FY 24-25 Approved Budget	Expenditures						Revenue			Total Net Cost
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	Revenue Prop 63	Other- Revenue	Total Revenue	
1	Community Services & Support	(261,848)	236,836	488,032	2,043,363		-	2,768,231	(2,915,431)	(73)	(2,915,504)	(147,273)
2	Prevention & Early Intervention	1,302,360	60,355	23,831	-	-	-	84,186	(728,858)	-	(728,858)	(644,671)
3	Innovation	366,783	-	142	-	-	-	142	(191,805)	-	-	(191,663)
4	Workforce Education & Training	-	-		-	-	-	-	-	-	-	-
5	Capital Facilities & Tech Needs	-	-	-	-	-	-	-	-	-	-	-
a	Total YTD Expenditures & Revenue	1,407,295	297,191	512,005	2,043,363	-	-	2,852,559	(3,836,093)	(73)	(3,644,361)	(983,607)
b	FY 2024-2025 Adjusted Budget	-	1,722,283	2,961,717	6,913,006	-	980,907	12,577,913	(7,096,483)	(5,481,430)	(12,577,913)	-
c	Variance	-	1,425,092	2,449,712	4,869,643	-	980,907	9,725,354	(3,260,390)	(5,481,357)	(8,933,552)	983,607

* Prudent Reserve Balance 1,018,338

* WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

**Behavioral Health and Recovery Services
Substance Use Disorder Treatment (SUDT) FY 2024-2025
Budget Summary
Year-to-Date as of November 6, 2024**

Program		FY 24-25 Approved Budget	Expenditures						Revenue					Total Net Cost
			Salaries & Benefits	Services and Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	SABG and FDMC	2011 Realignment	Medi-Cal FFP	Other	Total Revenue	
1	SUDT Overhead	(2,816,730)		251,651				251,651	(2,146,723)	-	(136,077)	(3,653)	(2,286,453)	(2,034,801)
2	County Wide Services - SU0035	1,350,760		3,086				3,086					-	3,086
3	Elevate Youth - SU00EY	-						-					-	-
4	Ukiah Adult Treatment Services - SU0100	101,199	112,330	5,561				117,890				(1,594)	(1,594)	116,296
5	Drug Court Services - SU0105	22,406	38,498	37				38,535	-				-	38,535
6	Women in Need of Drug Free Opportunities - SU0125	62,035	25,297	693				25,990					-	25,990
7	Family Drug Court - SU0127	-	70,230	645				70,874					-	70,874
8	Friday Night Live - SU0158	4,229	1,709					1,709					-	1,709
9	Willits Adult Services - SU0200	(97,309)	35,353	277				35,630					-	35,630
10	Fort Bragg Adult Services - SU0300	211,861	70,955	1,604				72,559				(725)	(725)	71,834
11	SU0MIP	-	6,140	27,440				33,580				-	-	33,580
11	Administration - SUADMN	1,294,938	104,494	13,122				117,615				(4,693)	(4,693)	112,922
12	Adolescent Services - SUADOL	(33,500)	62,554	735				63,289	-				-	63,289
13	SABG ARPA - SUARPA	-	16,066					16,066				(10,329)	(10,329)	5,737
14	COSSAAP - SUCOSP	-	18,161					18,161					-	18,161
15	SUGRNT	-	8,576	69,394				77,969				-	-	77,969
16	Prevention Services - SUPREV	(99,889)	51,893	484				52,378				-	-	52,378
a	total YTD Expenditures & Revenue	-	622,254	374,728	-	-	-	996,982	(2,146,723)	-	(136,077)	(20,993)	(2,303,793)	(1,306,811)
b	FY 2024-2025 Adjusted Budget	-	2,633,262	12,626,691	-	-	-	15,259,953	(1,765,156)	(71,360)	(478,768)	(12,944,669)	(15,259,953)	-
c	Variance	-	2,011,008	12,251,963	-	-	-	14,262,971	381,567	(71,360)	(342,691)	(12,923,676)	(12,956,160)	1,306,811

Timeliness Charts and Graphs

1.

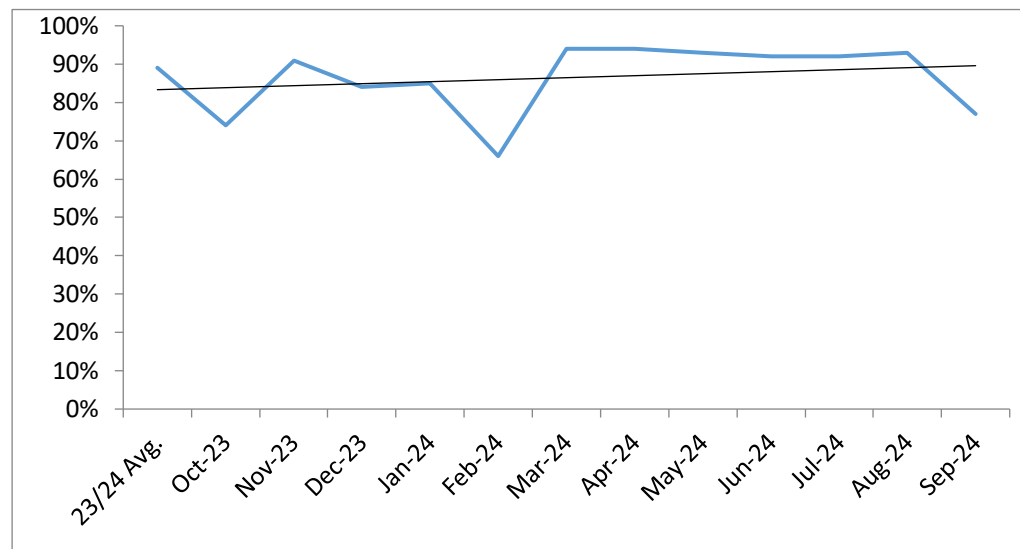
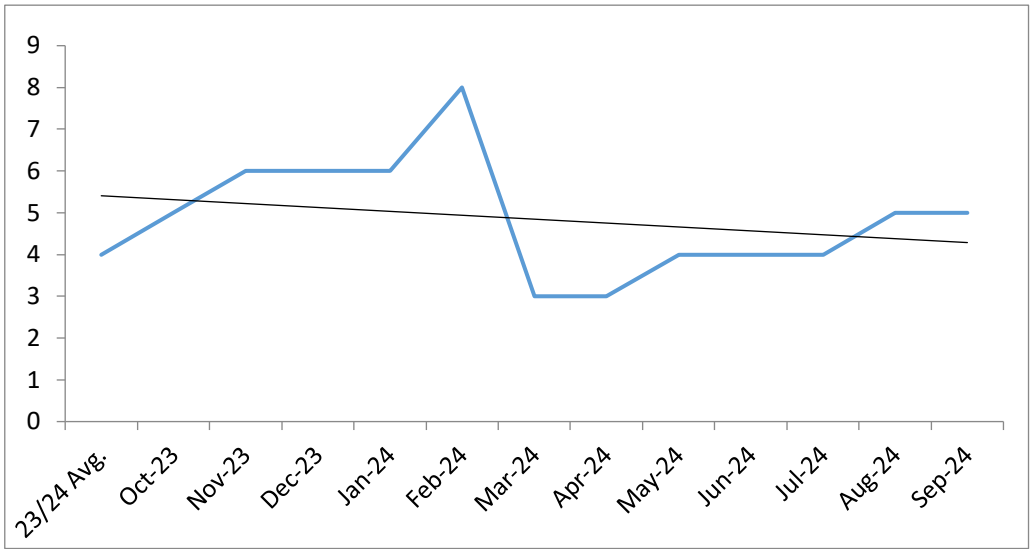
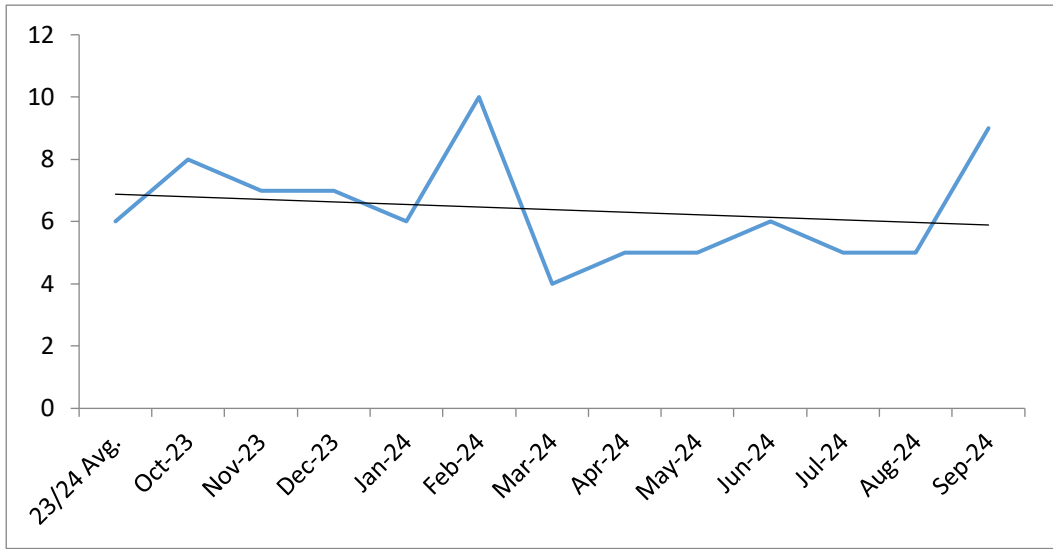
QI Work Plan 2.1

Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6	5	7	7
Oct-23	8	6	10	11
Nov-23	7	5	10	14
Dec-23	7	7	7	8
Jan-24	6	4	8	0
Feb-24	10	7	11	9
Mar-24	4	4	5	5
Apr-24	5	5	5	7
May-24	5	5	6	6
Jun-24	6	4	7	N/A
Jul-24	5	5	6	2
Aug-24	5	5	6	1
Sep-24	9	6	10	0
12 Mo. Avg.	6	5	8	6

Length of Time from Initial Request to first offered Appt. - Median BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	3	5	7
Oct-23	5	5	7	11
Nov-23	6	3	7	13
Dec-23	6	6	6	9
Jan-24	6	3	8	0
Feb-24	8	6	9	8
Mar-24	3	2	3	6
Apr-24	3	4	3	7
May-24	4	4	5	6
Jun-24	4	4	4	N/A
Jul-24	4	4	4	2
Aug-24	5	4	5	1
Sep-24	5	5	6	0
12 Mo. Avg.	5	4	6	6

Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	89%	91%	87%	87%
Oct-23	74%	79%	69%	50%
Nov-23	91%	96%	82%	N/A
Dec-23	84%	79%	87%	100%
Jan-24	85%	89%	82%	67%
Feb-24	66%	73%	60%	60%
Mar-24	94%	97%	91%	94%
Apr-24	94%	97%	92%	100%
May-24	93%	89%	96%	100%
Jun-24	92%	96%	89%	N/A
Jul-24	92%	97%	86%	100%
Aug-24	93%	97%	84%	100%
Sep-24	77%	89%	73%	0%
12 Mo. Avg.	86%	90%	83%	77%

Graphs of "All Services"



2.

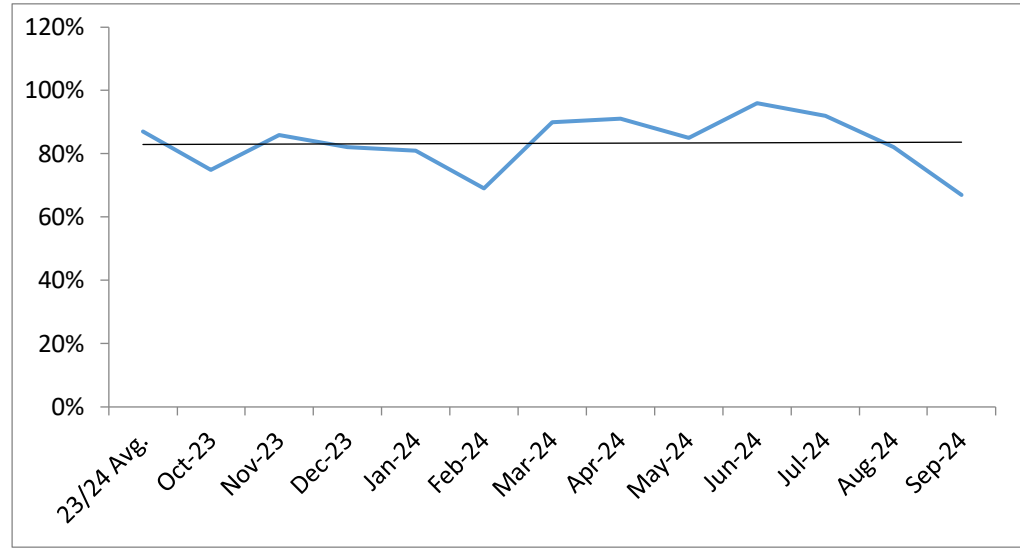
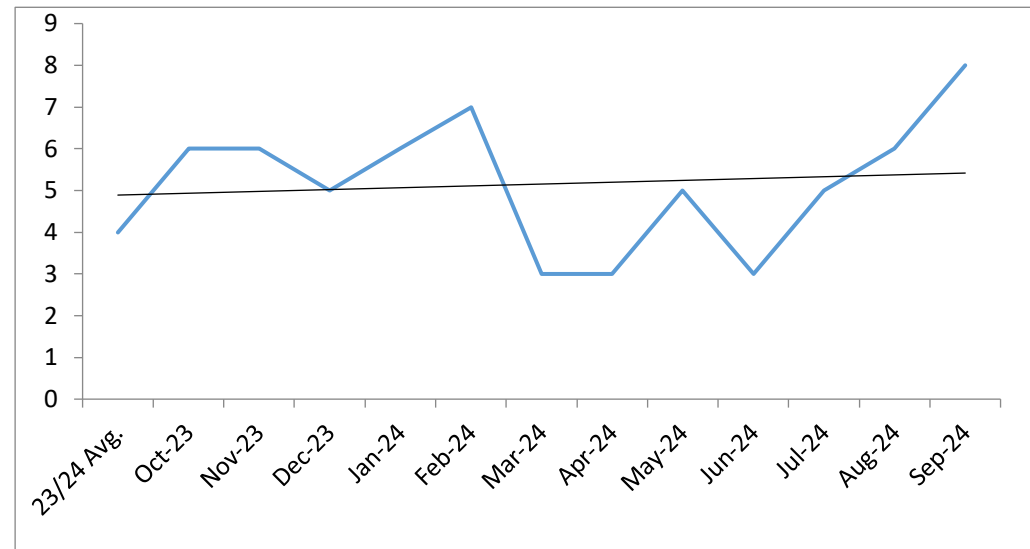
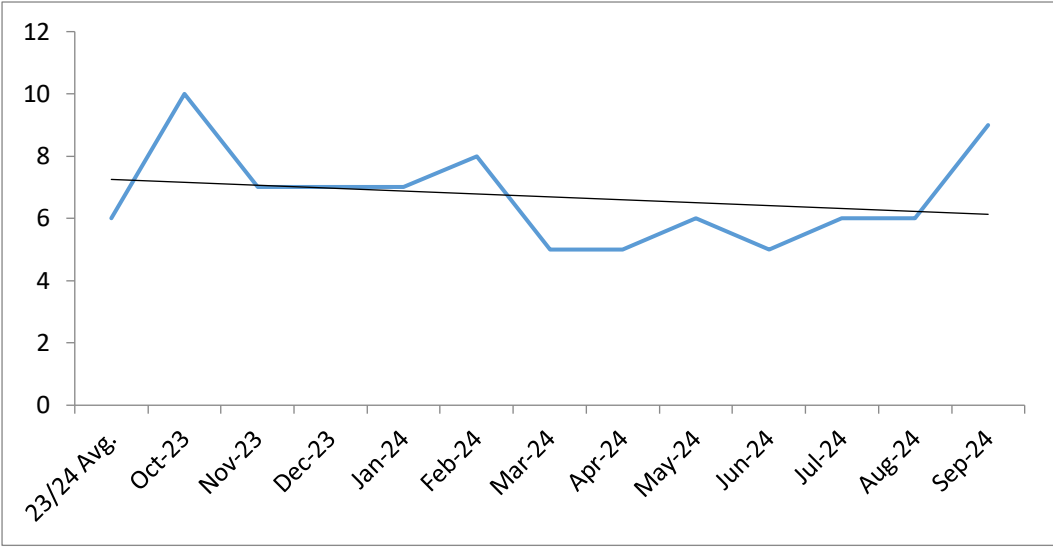
QI Work Plan 2.2

Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6	5	7	9
Oct-23	10	6	12	16
Nov-23	7	6	8	17
Dec-23	7	8	7	8
Jan-24	7	4	8	11
Feb-24	8	7	9	9
Mar-24	5	3	6	8
Apr-24	5	5	5	7
May-24	6	7	6	7
Jun-24	5	4	6	N/A
Jul-24	6	5	6	5
Aug-24	6	6	7	1
Sep-24	9	9	10	0
12 Mo. Avg.	7	6	8	8

Length of Time from Initial Request to first kept Appt. - Median MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	4	5	9
Oct-23	6	5	8	16
Nov-23	6	4	7	17
Dec-23	5	6	5	9
Jan-24	6	3	7	8
Feb-24	7	5	8	8
Mar-24	3	2	4	7
Apr-24	3	4	3	7
May-24	5	5	4	6
Jun-24	3	3	3	N/A
Jul-24	5	6	5	4
Aug-24	6	7	5	1
Sep-24	8	9	8	0
12 Mo. Avg.	5	5	6	8

Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	87%	89%	84%	80%
Oct-23	75%	81%	70%	50%
Nov-23	86%	88%	81%	50%
Dec-23	82%	77%	85%	100%
Jan-24	81%	88%	76%	67%
Feb-24	69%	74%	65%	60%
Mar-24	90%	94%	85%	76%
Apr-24	91%	96%	87%	100%
May-24	85%	78%	91%	100%
Jun-24	96%	100%	92%	N/A
Jul-24	92%	97%	86%	100%
Aug-24	82%	89%	68%	100%
Sep-24	67%	64%	69%	0%
12 Mo. Avg.	83%	86%	80%	73%

Graphs of "All Services"



3.

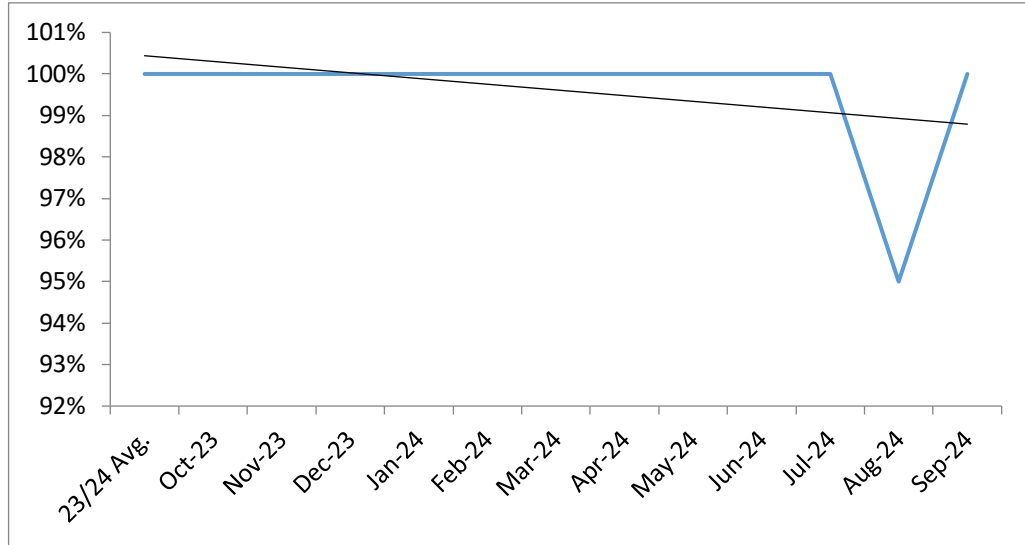
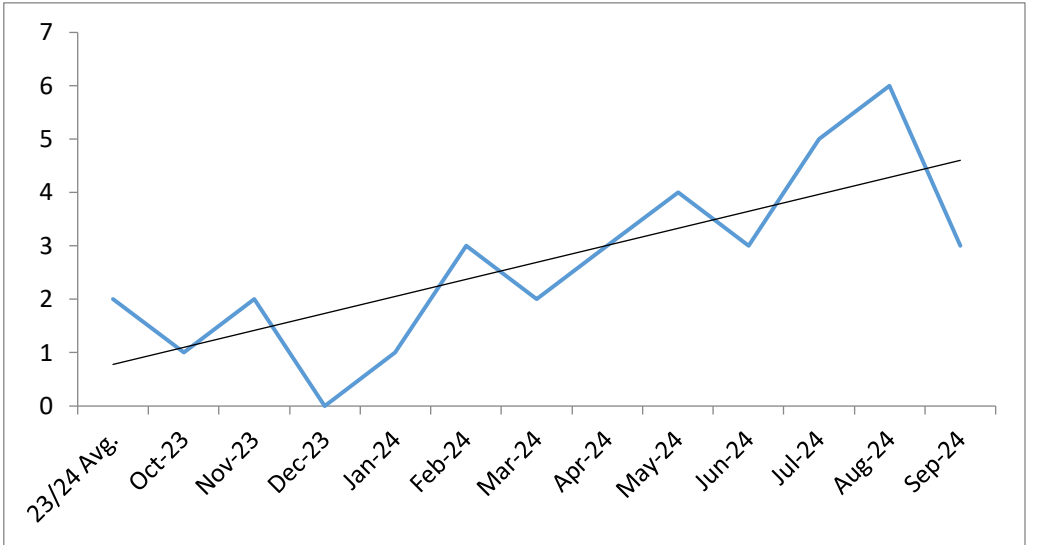
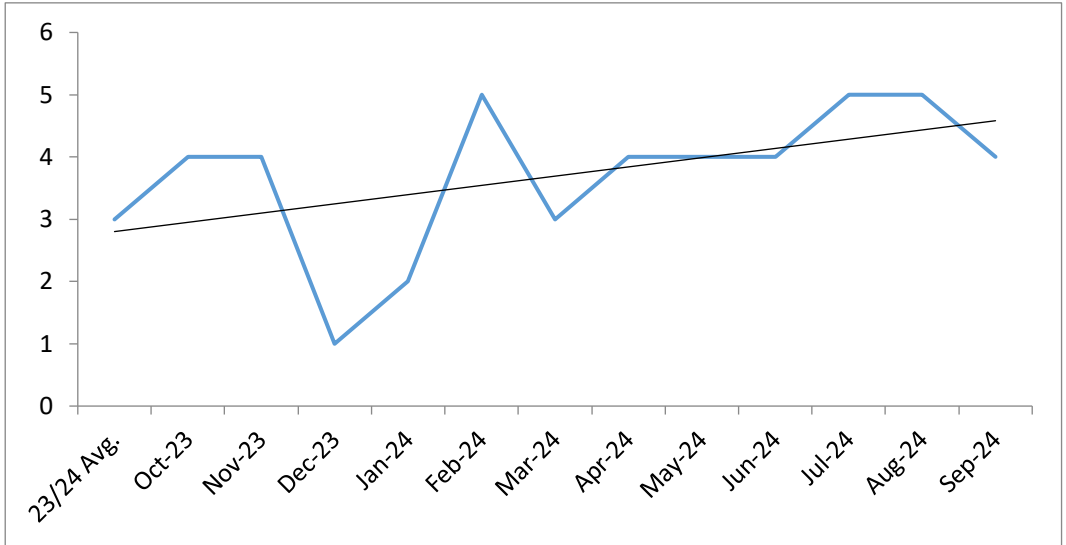
QI Work Plan 2.3

Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	3	3	4	3
Oct-23	4	4	4	n/a
Nov-23	4	3	6	n/a
Dec-23	1	1	n/a	n/a
Jan-24	2	3	2	6
Feb-24	5	5	6	n/a
Mar-24	3	3	3	2
Apr-24	4	4	5	n/a
May-24	4	4	6	n/a
Jun-24	4	3	6	n/a
Jul-24	5	5	6	6
Aug-24	5	5	5	6
Sep-24	4	4	6	n/a
12 Mo. Avg.	4	4	5	5

Length of Time from Initial Request to first offered Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	2	4	3
Oct-23	1	1	1	n/a
Nov-23	2	1	3	n/a
Dec-23	0	0	n/a	n/a
Jan-24	1	1	1	6
Feb-24	3	4	8	n/a
Mar-24	2	2	2	2
Apr-24	3	2	5	n/a
May-24	4	4	6	n/a
Jun-24	3	3	8	n/a
Jul-24	5	4	6	6
Aug-24	6	6	6	6
Sep-24	3	1	6	n/a
12 Mo. Avg.	3	2	5	5

Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	100%	100%	100%	100%
Oct-23	100%	100%	100%	n/a
Nov-23	100%	100%	100%	n/a
Dec-23	100%	100%	n/a	n/a
Jan-24	100%	100%	100%	100%
Feb-24	100%	100%	100%	n/a
Mar-24	100%	100%	100%	100%
Apr-24	100%	100%	100%	n/a
May-24	100%	100%	100%	n/a
Jun-24	100%	100%	100%	n/a
Jul-24	100%	100%	100%	100%
Aug-24	95%	93%	100%	100%
Sep-24	100%	100%	100%	100%
12 Mo. Avg.	100%	99%	100%	100%

Graphs of "All Services"



4.

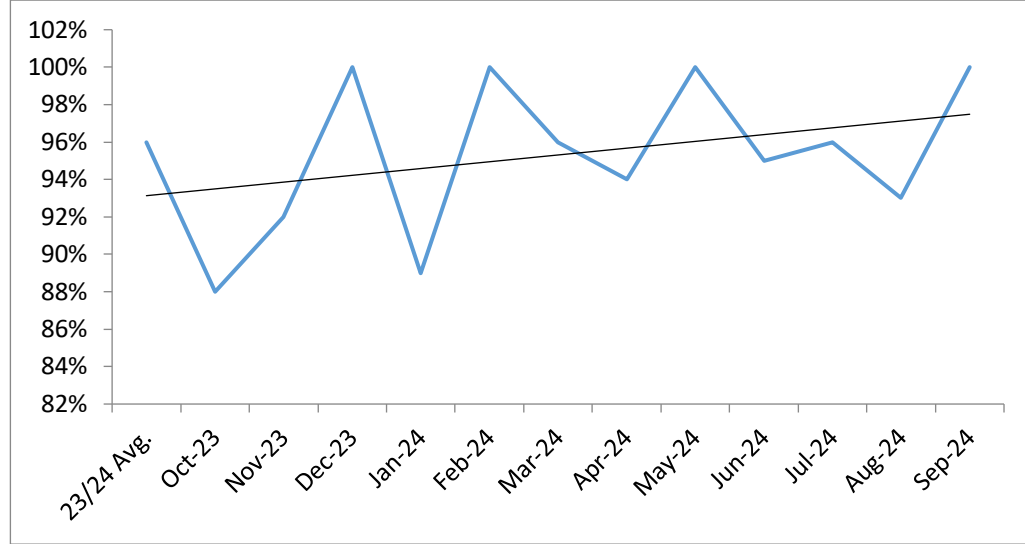
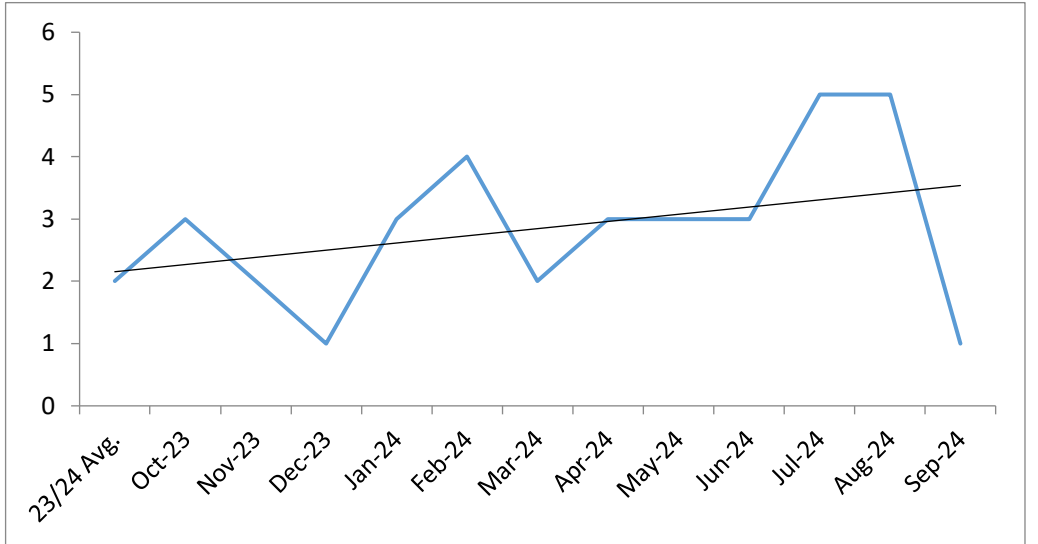
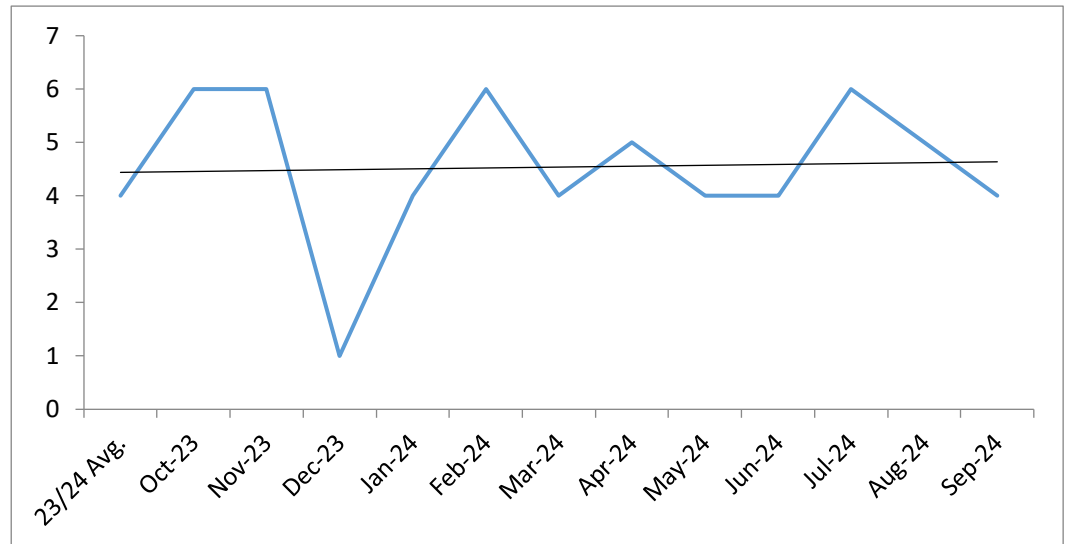
QI Work Plan 2.4

Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	4	5	3
Oct-23	6	4	8	N/A
Nov-23	6	4	10	N/A
Dec-23	1	1	N/A	N/A
Jan-24	4	4	3	6
Feb-24	6	5	7	N/A
Mar-24	4	4	4	2
Apr-24	5	4	7	N/A
May-24	4	4	5	N/A
Jun-24	4	4	6	N/A
Jul-24	6	5	9	6
Aug-24	5	5	5	6
Sep-24	4	3	6	N/A
12 Mo. Avg.	5	4	6	5

Length of Time from Initial Request to first kept Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	3	5	3
Oct-23	3	3	4	N/A
Nov-23	2	1	9	N/A
Dec-23	1	1	N/A	N/A
Jan-24	3	3	3	6
Feb-24	4	3	8	N/A
Mar-24	2	2	2	2
Apr-24	3	3	5	N/A
May-24	3	3	6	N/A
Jun-24	3	3	8	N/A
Jul-24	5	4	6	6
Aug-24	5	4	5	6
Sep-24	1	1	6	N/A
12 Mo. Avg.	3	3	6	5

Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	96%	98%	94%	100%
Oct-23	88%	100%	75%	N/A
Nov-23	92%	100%	75%	N/A
Dec-23	100%	100%	N/A	N/A
Jan-24	89%	88%	100%	100%
Feb-24	100%	100%	100%	N/A
Mar-24	96%	95%	100%	100%
Apr-24	94%	100%	83%	N/A
May-24	100%	100%	100%	N/A
Jun-24	95%	94%	100%	N/A
Jul-24	96%	100%	86%	100%
Aug-24	93%	91%	100%	100%
Sep-24	100%	100%	100%	100%
12 Mo. Avg.	95%	97%	93%	100%

Graphs of "All Services"



5.

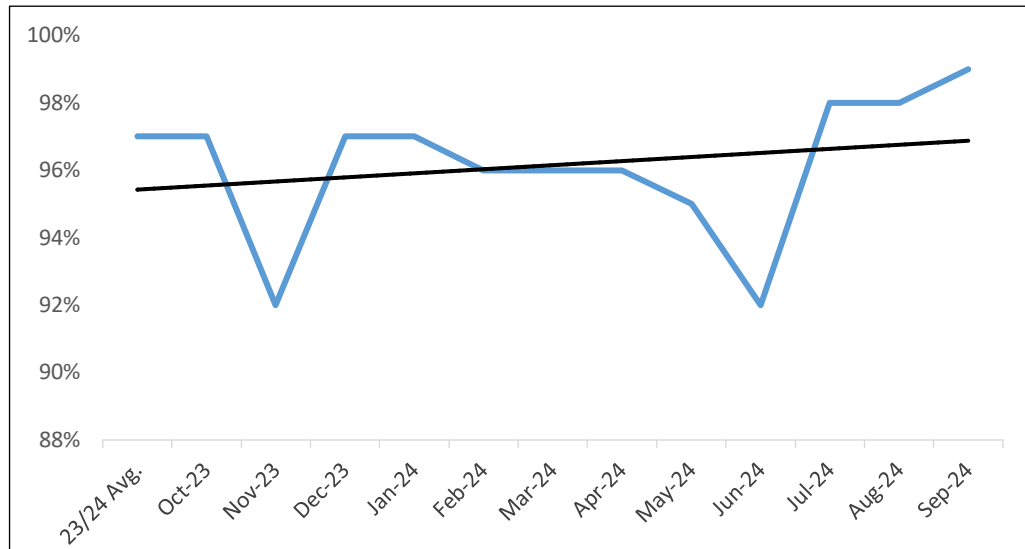
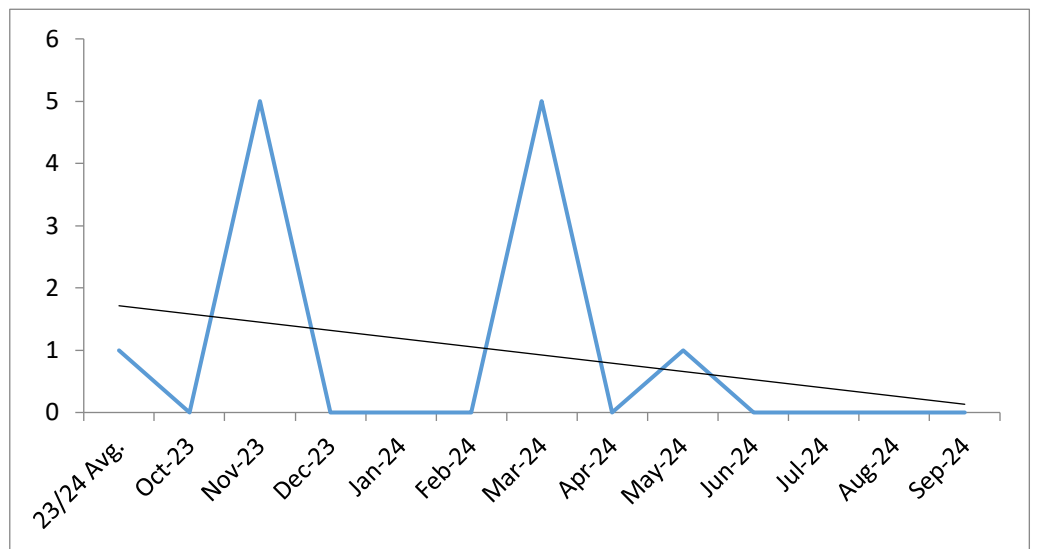
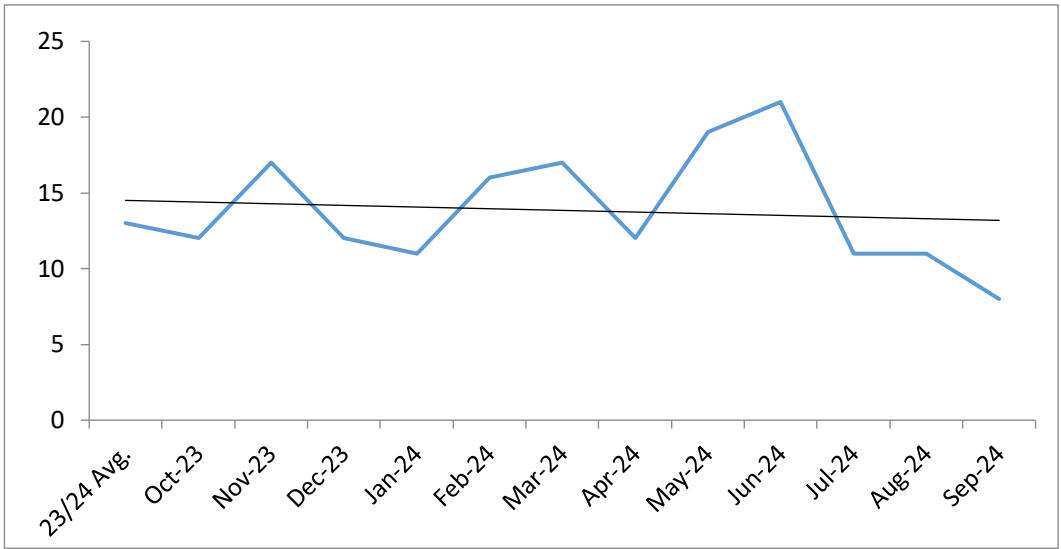
QI Work Plan 2.5
Combined Bus & After Hrs

Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	13	13	13	n/a
Oct-23	12	14	7	n/a
Nov-23	17	17	20	n/a
Dec-23	12	13	4	n/a
Jan-24	11	11	8	n/a
Feb-24	16	18	8	n/a
Mar-24	17	17	15	n/a
Apr-24	12	9	25	n/a
May-24	19	17	33	n/a
Jun-24	21	23	5	n/a
Jul-24	11	10	21	n/a
Aug-24	11	11	12	n/a
Sep-24	8	8	6	n/a
12 Mo. Avg.	14	14	14	#DIV/0!

Length of Time from Service Request for urgent Appt. to Actual Encounter Median - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	1	2	1	n/a
Oct-23	0	3	0	n/a
Nov-23	5	5	0	n/a
Dec-23	0	0	0	n/a
Jan-24	0	0	1	n/a
Feb-24	0	4	0	n/a
Mar-24	5	7	0	n/a
Apr-24	0	0	0	n/a
May-24	1	0	15	n/a
Jun-24	0	4	0	n/a
Jul-24	0	0	13	n/a
Aug-24	0	0	6	n/a
Sep-24	0	0	0	n/a
12 Mo. Avg.	1	2	3	#DIV/0!

Length of Time from Service Request for urgent Appt. to Actual Encounter Percent of CIC meeting MHP Goal: 95% w/in 1 Hr (Bus-Hrs) & 2 Hr (After-Hrs)				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	97%	97%	96%	n/a
Oct-23	97%	97%	96%	n/a
Nov-23	92%	92%	92%	n/a
Dec-23	97%	97%	100%	n/a
Jan-24	97%	97%	100%	n/a
Feb-24	96%	95%	100%	n/a
Mar-24	96%	96%	96%	n/a
Apr-24	96%	98%	86%	n/a
May-24	95%	97%	82%	n/a
Jun-24	92%	91%	100%	n/a
Jul-24	98%	98%	92%	n/a
Aug-24	98%	98%	100%	n/a
Sep-24	99%	98%	100%	n/a
12 Mo. Avg.	96%	96%	95%	#DIV/0!

Graphs of "All Services"



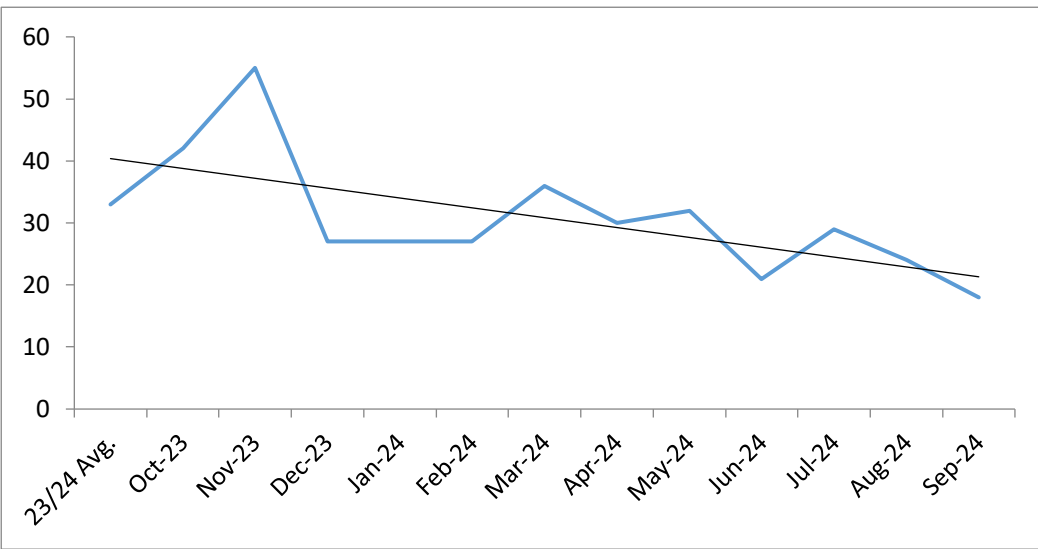
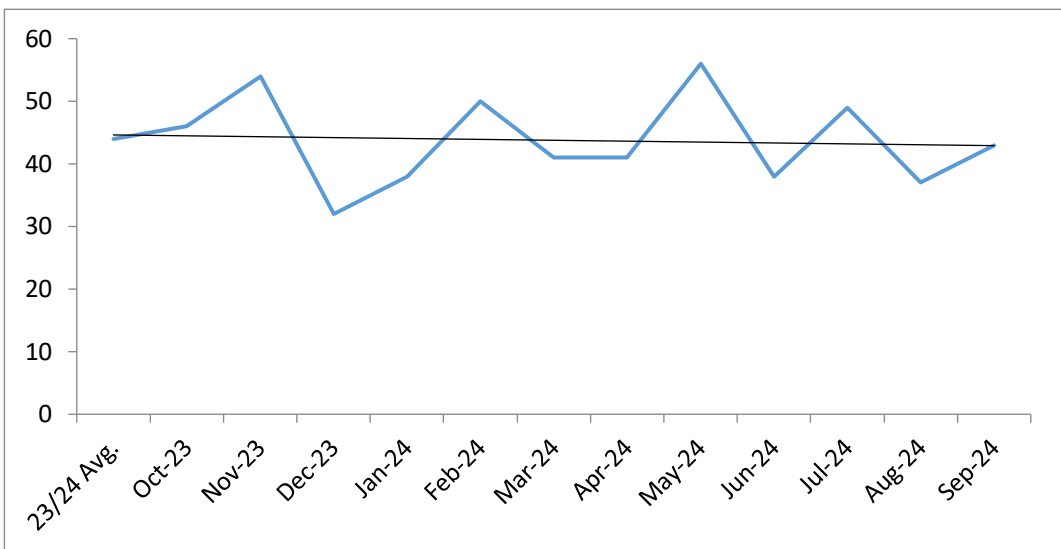
6.

QI Work Plan 2.F

Total Number of Hospital Admissions				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	44	37	7	0
Oct-23	46	43	3	0
Nov-23	54	47	7	0
Dec-23	32	28	4	0
Jan-24	38	30	8	0
Feb-24	50	45	5	0
Mar-24	41	33	8	0
Apr-24	41	34	7	0
May-24	56	45	11	0
Jun-24	38	35	3	0
Jul-24	49	38	11	0
Aug-24	37	30	7	0
Sep-24	43	35	9	1
12 Mo. Avg.	44	37	7	0
12 Mo. Total	525	443	83	1

Total Number of Hospital Discharges				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	33	28	5	0
Oct-23	42	39	3	0
Nov-23	55	46	9	0
Dec-23	27	22	5	0
Jan-24	27	23	4	0
Feb-24	27	24	3	0
Mar-24	36	31	5	0
Apr-24	30	27	3	0
May-24	32	26	6	0
Jun-24	21	17	4	0
Jul-24	29	25	4	0
Aug-24	24	17	7	0
Sep-24	18	14	4	0
12 Mo. Avg.	31	26	5	0
12 Mo. Total	368	311	57	0

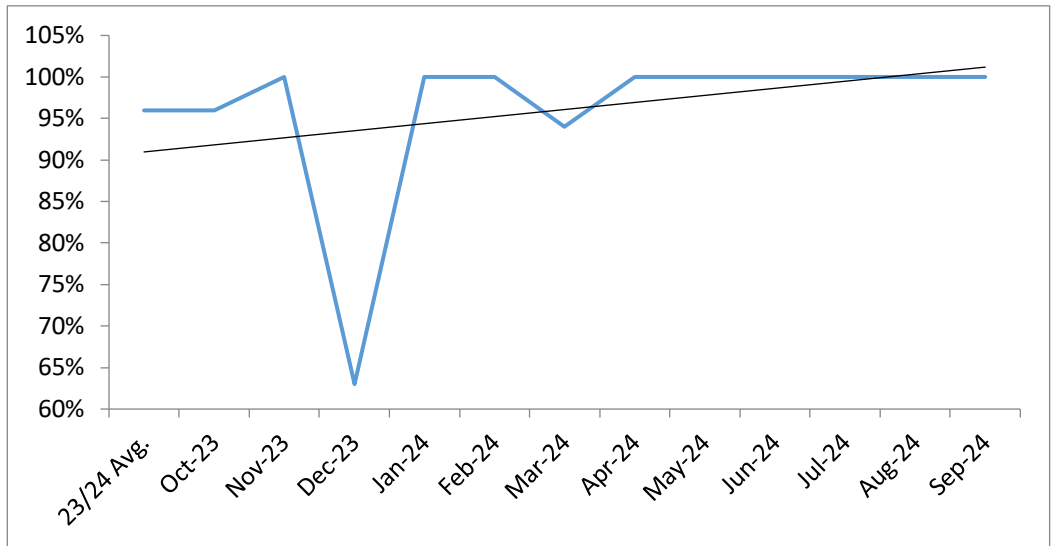
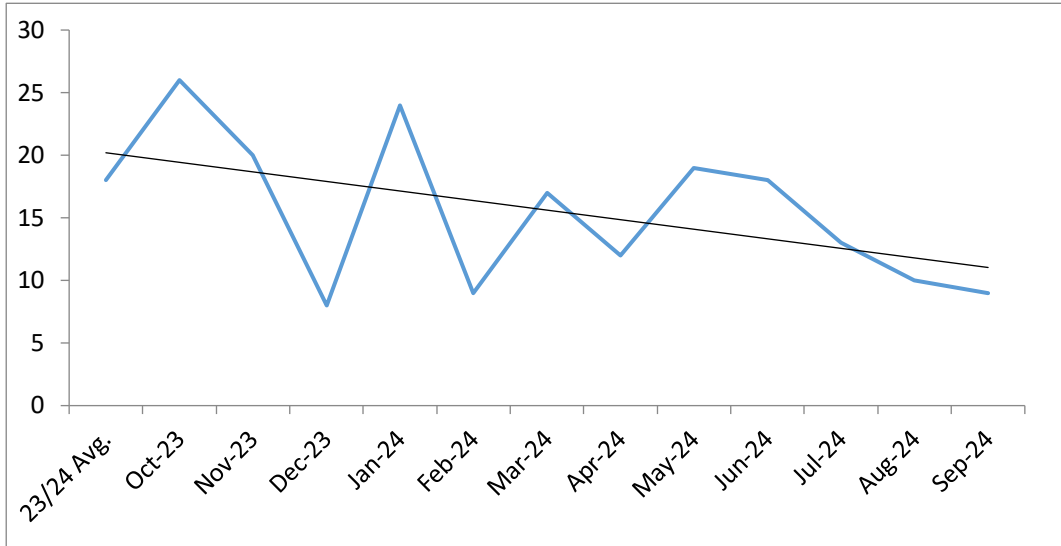
Graphs of "All Services"



Timeliness of follow-up encounters post psychiatric inpatient discharge Total number of Medi-Cal payor follow-up appointments				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	18	15	3	0
Oct-23	26	24	2	0
Nov-23	20	16	4	0
Dec-23	8	7	1	0
Jan-24	24	20	4	0
Feb-24	9	9	0	0
Mar-24	17	14	3	0
Apr-24	12	10	2	0
May-24	19	14	5	0
Jun-24	18	17	1	0
Jul-24	13	11	2	0
Aug-24	10	7	3	0
Sep-24	9	6	3	0
12 Mo. Avg.	15	13	3	0
12 Mo. Total	185	155	30	0

Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments meeting the within 7 day standard - Goal is 95%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	96%	97%	89%	100%
Oct-23	96%	96%	100%	N/A
Nov-23	100%	100%	100%	N/A
Dec-23	63%	71%	0%	N/A
Jan-24	100%	100%	100%	N/A
Feb-24	100%	100%	N/A	N/A
Mar-24	94%	93%	100%	N/A
Apr-24	100%	100%	100%	N/A
May-24	100%	100%	100%	N/A
Jun-24	100%	100%	100%	100%
Jul-24	100%	100%	100%	N/A
Aug-24	100%	100%	100%	N/A
Sep-24	100%	100%	100%	0%
12 Mo. Avg.	96%	96%	89%	100%

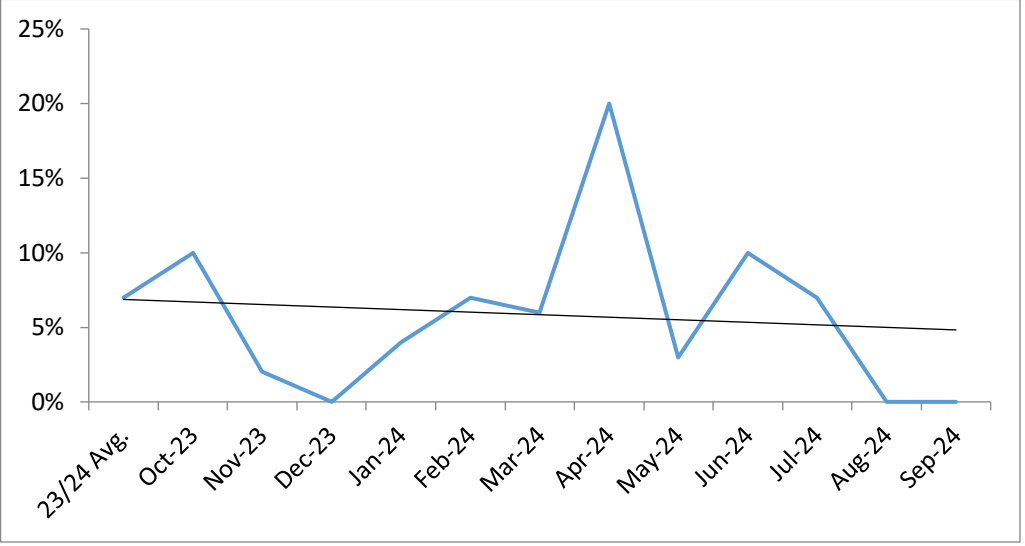
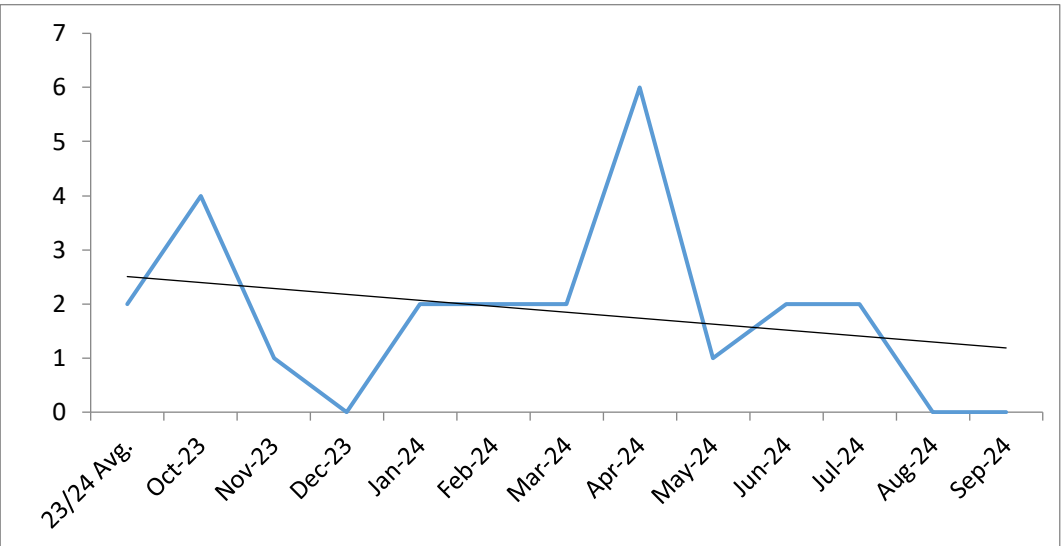
Graphs of "All Services"



Psychiatric Inpatient Readmission rates within 7 days Total number of readmissions within 7 days of discharge				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	2	0	0
Oct-23	4	0	0	0
Nov-23	1	1	0	0
Dec-23	0	0	0	0
Jan-24	2	2	0	0
Feb-24	2	1	1	0
Mar-24	2	2	0	0
Apr-24	6	5	1	0
May-24	1	1	0	0
Jun-24	2	2	0	0
Jul-24	2	2	0	0
Aug-24	0	0	0	0
Sep-24	0	0	0	0
12 Mo. Avg.	2	1	0	0
Total	22	16	2	0

Psychiatric Inpatient Readmission rates within 7 days Readmission Rate - Goal is 10% or less within 7 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	7%	7%	6%	0%
Oct-23	10%	10%	0%	n/a
Nov-23	2%	2%	0%	n/a
Dec-23	0%	0%	0%	n/a
Jan-24	4%	4%	0%	n/a
Feb-24	7%	4%	33%	n/a
Mar-24	6%	6%	0%	n/a
Apr-24	20%	19%	33%	n/a
May-24	3%	4%	0%	n/a
Jun-24	10%	12%	0%	n/a
Jul-24	7%	8%	0%	n/a
Aug-24	0%	0%	0%	n/a
Sep-24	0%	0%	0%	0%
12 Mo. Avg.	6%	6%	6%	0%

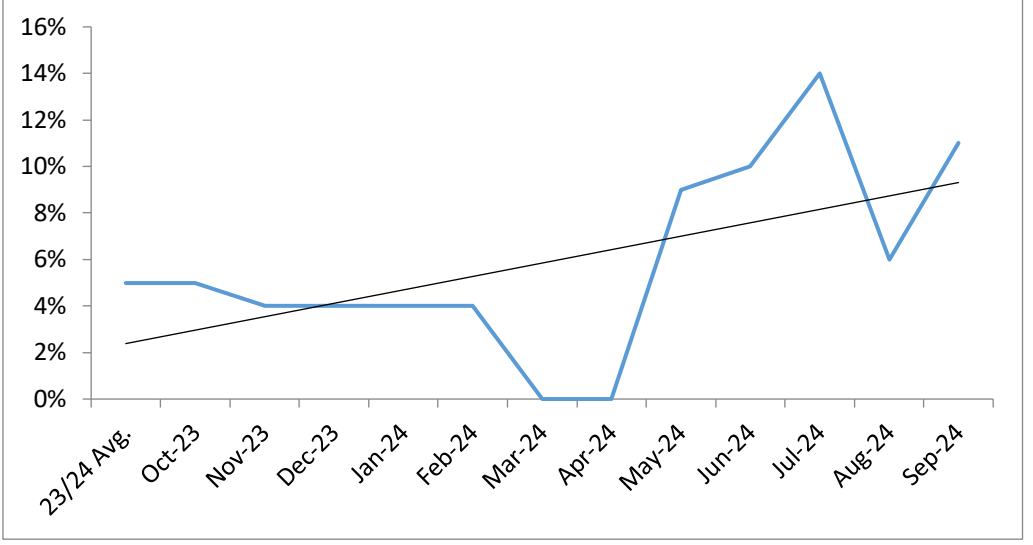
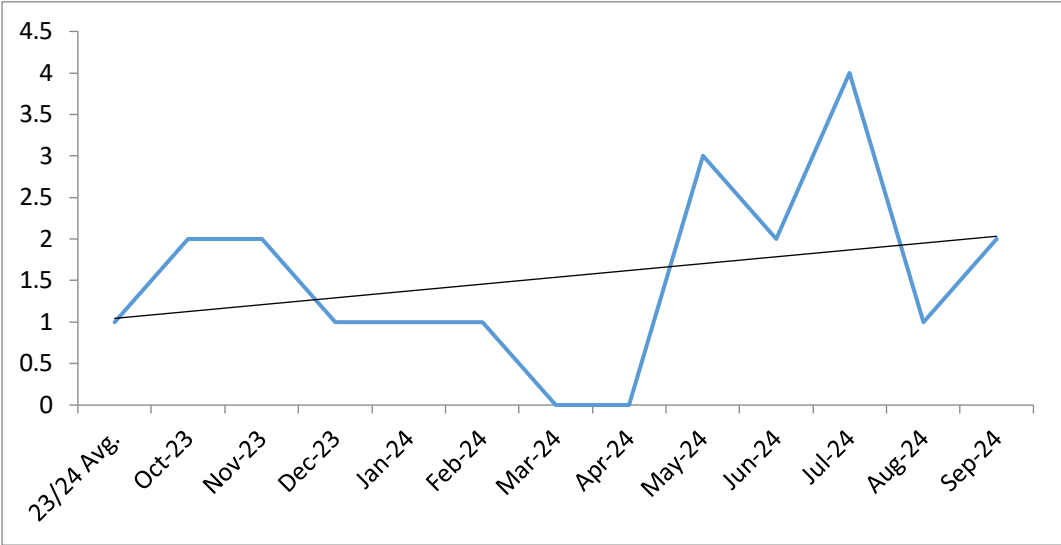
Graphs of "All Services"



Psychiatric Inpatient Readmission rates within 8-30 days Total number of readmissions within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	1	1	0	0
Oct-23	2	2	0	0
Nov-23	2	2	0	0
Dec-23	1	1	0	0
Jan-24	1	1	0	0
Feb-24	1	1	0	0
Mar-24	0	0	0	0
Apr-24	0	0	0	0
May-24	3	3	0	0
Jun-24	2	1	1	0
Jul-24	4	4	0	0
Aug-24	1	1	0	0
Sep-24	2	1	1	0
12 Mo. Avg.	2	1	0	0
Total	19	17	2	0

Psychiatric Inpatient Readmission rates within 8-30 days Readmission Rate - Goal is 10% or less within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	5%	5%	2%	0%
Oct-23	5%	5%	0%	N/A
Nov-23	4%	4%	0%	N/A
Dec-23	4%	5%	0%	N/A
Jan-24	4%	4%	0%	N/A
Feb-24	4%	4%	0%	N/A
Mar-24	0%	0%	0%	N/A
Apr-24	0%	0%	0%	N/A
May-24	9%	12%	0%	N/A
Jun-24	10%	6%	25%	0%
Jul-24	14%	16%	0%	N/A
Aug-24	6%	9%	0%	N/A
Sep-24	11%	7%	25%	0
12 Mo. Avg.	6%	6%	4%	0%

Graphs of "All Services"



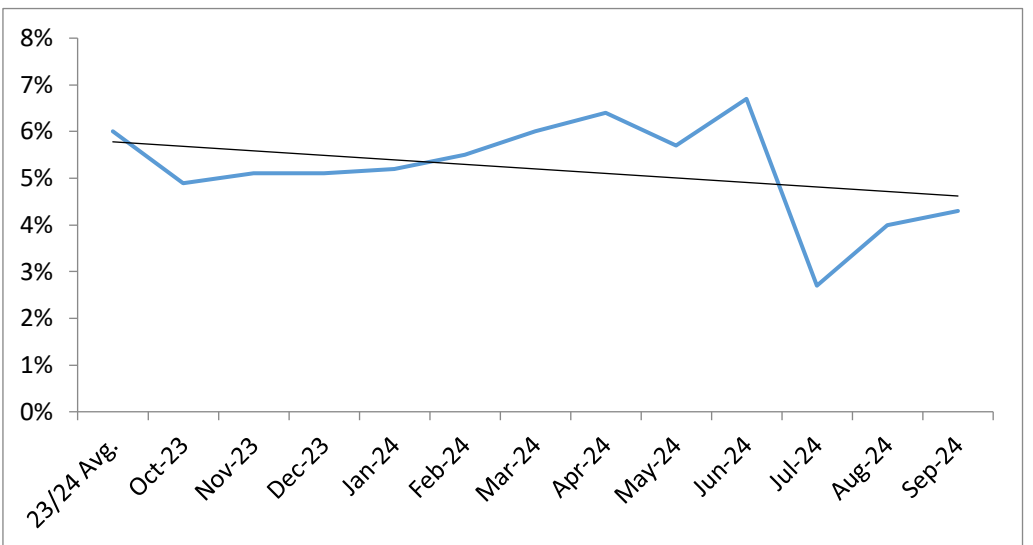
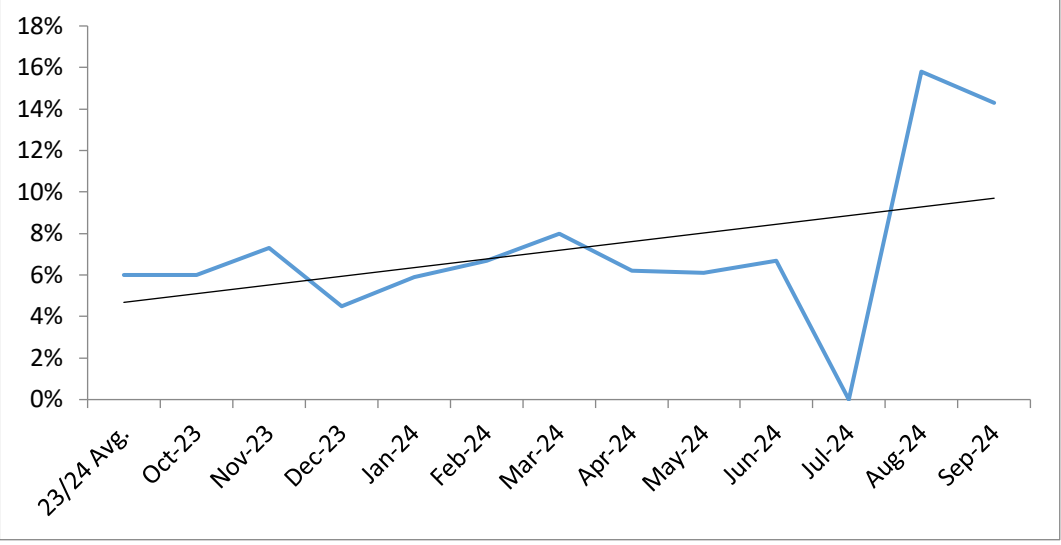
8.0

QI Work Plan 3.1

Average Psychiatric Patient No-Show Rates MHP Standard for Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6%	7%	5%	3%
Oct-23	6%	6%	7%	6%
Nov-23	7%	7%	7%	22%
Dec-23	5%	4%	6%	0%
Jan-24	6%	6%	7%	0%
Feb-24	7%	8%	6%	0%
Mar-24	8%	9%	5%	0%
Apr-24	6%	7%	3%	0%
May-24	6%	7%	4%	0%
Jun-24	7%	7%	0%	0%
Jul-24	0%	0%	0%	0%
Aug-24	16%	14%	20%	0%
Sep-24	14%	17%	0%	0%
12 Mo. Avg.	7%	8%	5%	2%

Average Clinicians other than Psychiatrists Patient No-Show Rates MHP Standard for Clinicians other than Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6%	6%	6%	5%
Oct-23	5%	5%	5%	3%
Nov-23	5%	5%	6%	6%
Dec-23	5%	5%	6%	6%
Jan-24	5%	5%	5%	3%
Feb-24	6%	6%	5%	4%
Mar-24	6%	6%	6%	3%
Apr-24	6%	7%	5%	2%
May-24	6%	7%	5%	3%
Jun-24	7%	7%	7%	6%
Jul-24	3%	5%	0%	0%
Aug-24	4%	3%	6%	0%
Sep-24	4%	6%	4%	0%
12 Mo. Avg.	5%	5%	5%	3%

Graphs of "All Services"





○ **Board of Supervisors:**

Recently passed items or presentations:

- Mental Health:
 - None
- Substance Use Disorders Treatment:
 - None

Future BOS items or presentations:

- Mental Health:
 - None
- Substance Use Disorders Treatment:
 - None

○ **Staffing Updates:**

- New Hires:
 - Mental Health: 0
 - Substance Use Disorder Treatment: 0
- Promotions:
 - Mental Health: 0
 - Substance Use Disorder Treatment: 0
- Transfers:
 - Mental Health: 0
 - Substance Use Disorder Treatment: 0
- Departures:
 - Mental Health: 0
 - Substance Use Disorder Treatment: 0

○ **Audits/Site Reviews: October 2024**

- Site Reviews
 - SUDT Site review for Ukiah and Willits are completed. Re-certified for another two years.
- Upcoming/Scheduled:
 - Reviews for FY 23-24: No new audits or site reviews to report.
- Upcoming Site Reviews:
 - SUDT Recertification Review of Willits Office.

- Audit Reviews:
 - ACMA (Annual County Monitoring Activities): Requirements met
 - CalEQRO (External Quality Review Organization): Completed
 - Upcoming/Scheduled Audits for FY 24-25: None

- **Grievances/Appeals:**

FY 2024-2025 Q1 (October 2024)

- MHP Grievances: 3, pending 3, 0 resolved
- SUDT Grievances: 0
- MHSA Issue Resolutions: 0
- Second Opinions: 0
- Change of Provider Requests: 0, 0 resolved.
- Provider Appeals: 0
- Consumer Appeals: 0

- **Meetings of Interest:**

- MHSA Forum/QIC Wednesday, December 4, 2024, 3:00 pm - 5:00 pm
Redwood Valley, Behavioral Health Regional Training Center, 8270 East Road 95470 and via [Teams](#).

- **Grant Opportunities:**

- None.

- **Significant Projects/Brief Status:**

Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law October 2024

Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:

- 24/25 Referrals to date: unduplicated 1 new referral, 3 had been in progress at the end of FY 23/24
- Total that did not meet AOT criteria: 0
- Currently in Investigation/Screening/referral: 1
- Pending Assessment to file Petition: 1
- Settlement Agreement/Full AOT FY 24/25: 1

Notes: There are going to be discrepancies with the number of clients referred and clients that did not meet the criteria. Just because someone was not ordered into AOT does not mean they did not meet the criteria. There are times when the County files a petition and the client does not show up to court, a higher level of care is needed, the client chose to participate in BHC instead, they were incarcerated, the client left the area, etc.

Most of the referrals AOT receives are from service providers which means the client is already connected to services. When the county AOT Coordinator can contact a client, she assists in connecting them with services they are interested in.

Unable to locate/connect with the client: - even if unable to contact the client the AOT Coordinator does a record review and notifies mobile crisis, mobile outreach, crisis, and the jail discharge planner letting them know we have a referral and need to touch-base with the client. If it looks like the client likely meets the criteria, the AOT Coordinator will put together an investigation report and send it for an assessment just in case they do have contact with the client.

○ **Educational Opportunities:**

- MHSA Forum/QIC Wednesday, December 4, 2024, 3:00 pm - 5:00 pm at the Behavioral Health Regional Training Center at 8207 East Road Redwood Valley and via [Teams](#).

○ **Mental Health Services Act (MHSA):**

- MHSA Forum/QIC Wednesday, December 4, 2024, 3:00 pm - 5:00 pm at the Behavioral Health Regional Training Center at 8207 East Road Redwood Valley and via [Teams](#).
- MHSA is attending regular statewide meetings and learning sessions to prepare for the transition and implementation of Proposition 1 and transformation to Behavioral Health Services Act.

○ **Lanterman Petris Short Conservatorships (LPS):**

- Number of individuals on LPS Conservatorships: **63**

○ **Substance Use Disorders Treatment Services:**

Number of Substance Use Disorders Treatment Clients Served in September 2024:

- Total number of clients served: 89
- Total number of services provided: 431
- Fort Bragg: 22 clients served for a total of 66 services provided
- Ukiah: 52 clients served for a total of 283 services provided
- Willits: 15 clients served for a total of 45 services provided

Number of Substance Use Disorder Clients Completion Status:

- Completed Treatment/Recovery: 8
- Left Before Completion: 9
- Lost Contact/Service Unavailable: 16
- Incarceration: 1
- Discharged to Rehab Facility: 1
- Pre-Admission Discharge: 1

○ **New Contracts:**

- New contract in development with Elite Family Services, to provide mental health services to Mendocino County qualified youth beneficiaries as required by AB 1051, \$50,000.
- New contract in development with Virtuous Women, and Open Line Group Home, to provide mental health services to Mendocino County qualified youth

- beneficiaries as required by AB 1051, \$50,000.
- New contract in development with 4 Kids 2 Kids, to provide mental health services to Mendocino County qualified youth beneficiaries as required by AB 1051, \$50,000.
- New contract in development with Stanislaus County Behavioral Health & Recovery Services, to provide mental health services to Mendocino County qualified youth beneficiaries as required by AB 1051, \$50,000.
- New contract in development with Brighter Horizon Treatment Center, to provide mental health services to Mendocino County qualified youth beneficiaries as required by AB 1051, \$50,000.
- New contract in development with EA Family Services, to provide mental health services to Mendocino County qualified youth beneficiaries as required by AB 1051, \$50,000.
- New contract in development with Objective Arts, to provide BHRS outcome data/reports dashboard from electronic health records, \$15,500.

- **Capital Facilities Projects:**

- **Willow Terrace Project:**
 - Support activities available on site.
- **Orr Creek Commons Phase 2:**
 - Support activities available on site.
- **CRT: Phoenix House:**
October 2024:
 - 11 clients served, 199 total bed days
 - 3 duplicated clients
 - 3 Vacancies
 - Success stories: one client was able to return home, and the stay helped improve medical condition.

Mendocino County **CARE** Court

Program Overview

Contents

- 1 What Is **CARE** Court?
- 2 CARE **Court** In Mendocino County
- 3 Who Does This Program **Help**?
- 4 **Who** Can Petition?
- 5 **How** To File A Petition
- 6 What Is In A CARE **Agreement/Plan**?
- 7 How Is CARE Court **Different** From Assisted Outpatient Treatment (AOT)?
- 8 What Other **DMH** Programs May Be Right For You?

What is **CARE** Court?

Community Assistance, Recovery & Empowerment Act

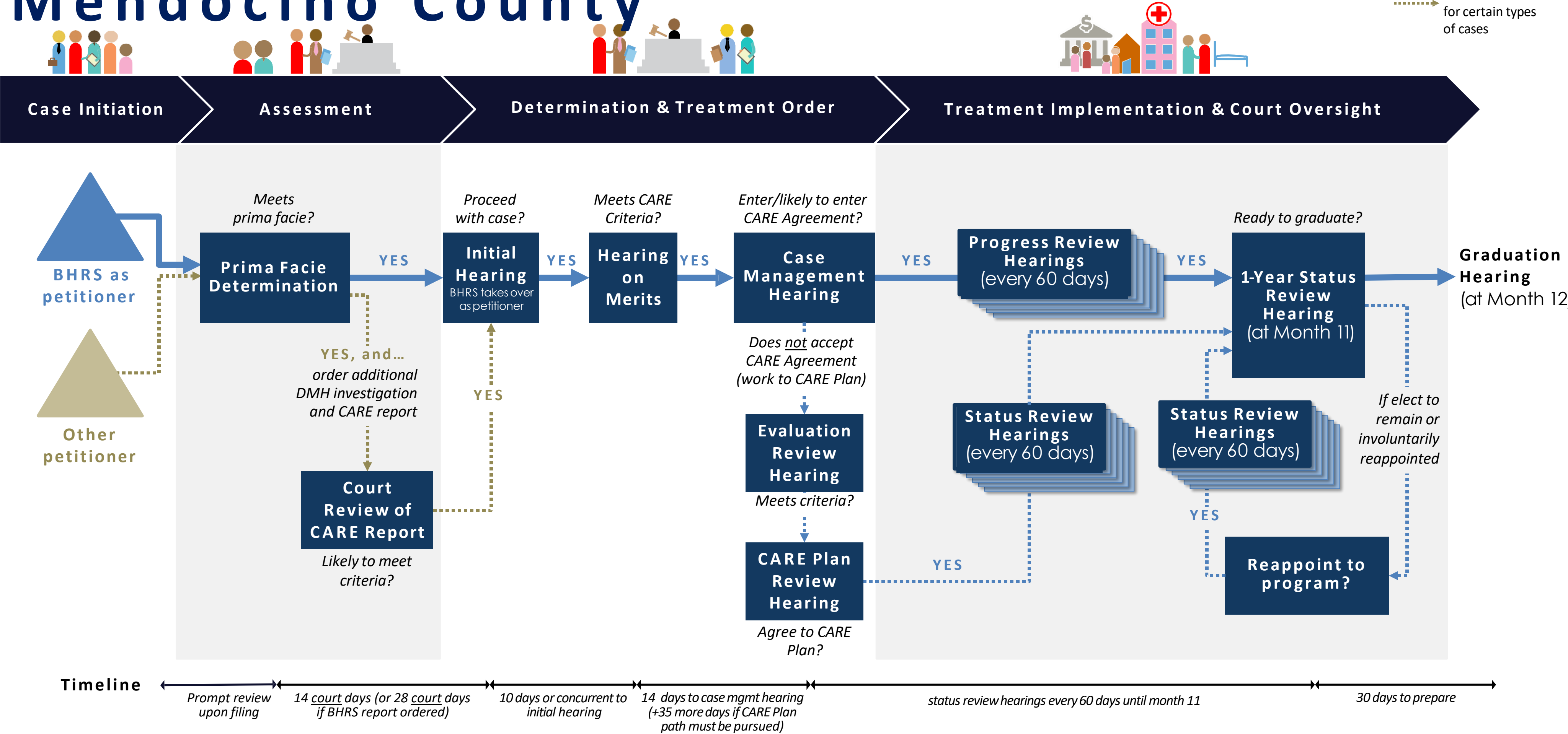
New **CIVIL COURT PROCESS** established to:

- Focus counties and other local governments on serving persons with **untreated schizophrenia spectrum or other psychotic disorders**
- Provide **behavioral health and housing resources and services**
- **Protect self-determination and civil liberties** by providing legal counsel and promoting supported decision making
- **Intervene sooner** in the lives of those in need to provide support
- Ensure local governments have support while **driving accountability** for their role

CARE Court in Mendocino County

LOCATION: COURTHOUSE

→ Base path
→ Additional steps for certain types of cases



Who Does This Program **Help**?



18 years or older



Has diagnosis in disorder class: Schizophrenia Spectrum and Other Psychotic Disorders



Currently experiencing behaviors & symptoms associated with severe mental illness (SMI)



Not clinically stabilized in on-going voluntary treatment



At least one of the following:

- Unlikely to survive safely without supervision and condition is substantially deteriorating
- Needs services & supports to prevent relapse or deterioration, leading to grave disability or harm to others



Participation in a CARE Plan or Agreement is the least restrictive alternative



Likely to benefit from participating in a CARE Plan or Agreement

Who Can Petition?

"FAMILY / HOME"

- **Person with whom respondent resides**
- **Spouse, parent, sibling, child, grandparent** or other individual in place of a parent
- **Respondent** (i.e., self-petition)



"COMMUNITY"

- **First responder** (e.g., peace officer, firefighter, paramedic, mobile crisis response, homeless outreach worker)
- **Director of a hospital**, or designee, in which respondent is hospitalized (including for 5150s, 5250s)
- **Licensed behavioral health professional**, or designee treating respondent for mental illness
- **Director of a public/charitable organization** providing behavioral health services or whose institution respondent resides



"COUNTY"

- **County behavioral health director**, or designee (e.g., DMH CARE-LA team)
- **Public guardian**, or designee
- **Director of adult protective services**, or designee



"TRIBAL JURISDICTION"

- **Director of a California Indian health services program**, California tribal behavioral health department, or designee
- **Judge of a tribal court** located in CA, or designee

How to File a Petition

CONFIDENTIAL **CARE-100**

ATTORNEY OR PETITIONER WITHOUT ATTORNEY		STATE BAR NUMBER	FOR COURT USE ONLY
NAME:			DRAFT Not approved by the Judicial Council
FIRM NAME:			
S/HE/H/ ADDRESS:			
CITY:		STATE: ZIP CODE:	
TELEPHONE NO.:		FAX NO.:	
FIRM ADDRESS:			
ATTORNEY FOR (name):			
SUPERIOR COURT OF CALIFORNIA, COUNTY OF			
S/HE/H/ ADDRESS:			
MAILING ADDRESS:			
CITY AND ZIP CODE:			
BRANCH NAME:			
CARE ACT PROCEEDINGS FOR (name):		RESPONDENT	
PETITION TO COMMENCE CARE ACT PROCEEDINGS		CASE NUMBER:	

For information on completing this form, see *Information for Petitioners—About the CARE Act* (form CARE-050-INFO).

1. Petitioner (name):
is 18 years of age or older and (check all that apply):

a. ☐ A person who lives with respondent.

b. ☐ A spouse or registered domestic partner, parent, sibling, child, or grandparent of respondent.

c. ☐ A person who stands in the place of a parent to respondent.

d. ☐ The director* of a hospital in which respondent is hospitalized.

e. ☐ The director* of a public or charitable organization, agency, or home

(1) ☐ who is or has been, within the past 30 days, providing behavioral health services to respondent; or

(2) ☐ in whose institution respondent resides.

f. ☐ A licensed behavioral health professional* who is or has been, within the past 30 days, treating or supervising the treatment of respondent.

g. ☐ A first responder, including a peace officer, firefighter, paramedic, emergency medical technician, mobile crisis response worker, or homeless outreach worker who has had repeated interactions with respondent.

h. ☐ The public guardian* or public conservator* of the county named above or a private conservator referred by the court under Welfare and Institutions Code section 5978.

i. ☐ The director* of the county behavioral health agency of the county named above.

j. ☐ The director* of adult protective services of the county named above.

k. ☐ The director* of a California Indian health services program or a California tribal behavioral health department.

l. ☐ A California tribal court judge.*

m. ☐ Respondent.

* This person may designate someone else to file the petition on their behalf. If the petitioner is a designee, check this category and put designee's name in item 1, above.

2. a. Petitioner asks the court to find that respondent (name):
is eligible to participate in the CARE Act process and to commence CARE Act proceedings for respondent.

b. Petitioner's relationship to respondent (specify and describe relationship):

- Complete petition (CARE-100) – *remember to fill out all requested information*
- Additionally, provide the required documentation:
 - Completed ***Mental Health Declaration*** (CARE-101) from licensed behavioral health provider
 - OR -
 - Evidence the respondent was detained for a minimum of two periods of intensive treatment (**aka, WIC 5250 holds**), the most recent one within the previous 60 days

- Petitions can be **filed in-person at Courthouse** and anywhere Self-Help Centers are located.
- Help is available online and at **Self-Help Centers** located in courthouses where family law matters are heard



What Is In A CARE Agreement/Plan?



Behavioral Health Services



Medications



Housing Resources



Social Services & Supports

How is CARE Court **Different** From AOT?

✓ CARE has narrower list of mental illness diagnoses which qualify

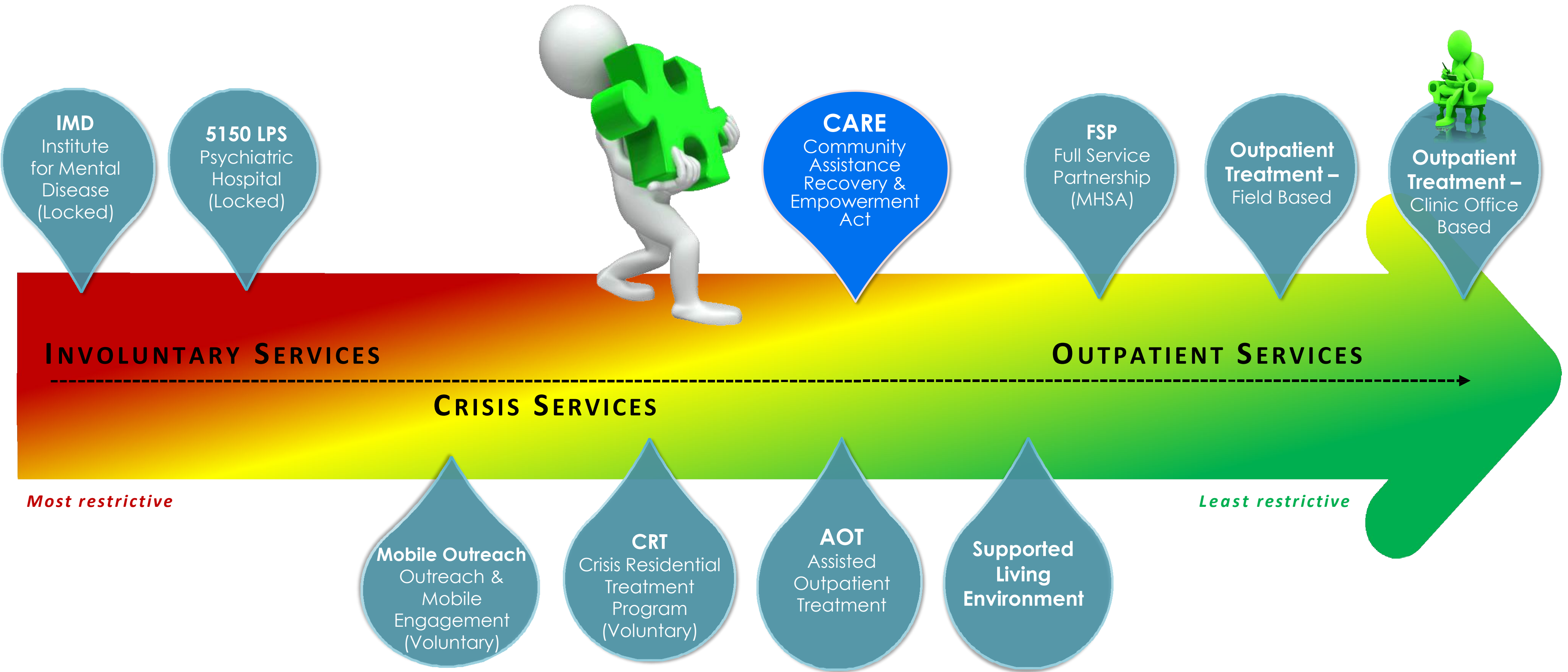
✓ CARE has larger list of qualifying petitioners

✓ CARE allows for a supporter to assist with treatment team and supportive decision making with permission of the participant

✓ CARE program duration is longer: one year (with a second year granted if necessary)

✓ CARE will be available in every county statewide by 2025—no matter the insurance plan!

What Other **BHRS** Programs Are Available?



County Mental Health Resources

Talk with us.



<https://www.mendocinocounty.gov>

Service referrals, emotional support, and mental health resources

available 24/7 at Mendocino's Access Line

(800) 555-5906