MENDOCINO COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

REGULAR MEETING

AGENDA

July 23, 2025
1:00 PM – 3:30 PM

Location: Conference Room 1, Behavioral Health & Recovery Services, 1120 S. Dora Street, Ukiah, CA 95482
Zoom: mendocinocounty.zoom.us/j/88512913443

Chairperson
Jo Bradley

Vice Chair
Mo Mulheren

Secretary/Treasurer
Jenniffer Estevo

BOS Supervisor
Mo Mulheren

MEMBERSHIP:

ANTHONY BAROZA, *25 YRS AND UNDER*
JO BRADLEY, *5TH DISTRICT*
MARK DONEGAN, *VETERAN*
JENNIFER ESTEVO, *2ND DISTRICT*
DENISE GORNY, *1ST DISTRICT*
PERRI KALLER, *3RD DISTRICT*
TIM BOSMA, *4TH DISTRICT*
MARTIN MARTINEZ, *5TH DISTRICT*
JEFF SHIPP, *3RD DISTRICT*
GINA DANNER, *LOCAL EDUCATION AGENCY*

OUR COMMITMENT: *"To be committed to individuals, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for participants to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	**Call to Order, Roll Call, Quorum Notice, & Approve Agenda:** *Review and Possible Action.*	Board Action:
2. 10 minutes (Maximum)	**Public Comments:** *Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to* bhboard@mendocinocounty.gov	Board Action:
3. 3 minutes	**Plaque of Appreciation for Lois Lockart:** *Presentation*	Board Action:
4. 30 minutes	**Ukiah Police Department:** *Discussion*	Board Action:
5. 35 minutes	**Mendocino County Report –** *Jenine Miller, Director of Health Services* A. Director Report Questions B. Federal Updates C. Legislative Updates D. PHF Updates	Board Action:

6. **30 minutes**	**Mendocino County Sheriff's Office:** *Discussion*	Board Action:
7. **3 minutes**	**Approval of Minutes from the June 18, 2025 Regular Meeting and from the June 23, 2025 Strategic Planning Meeting:** *Review and Possible Action*	
8. **20 minutes**	**Board & Committee Reports:** *Discussion and Possible Action* A. Chair – *Jo Bradley* - Discuss and vote on Vision Statement B. Vice Chair – *Mo Mulheren* C. Secretary/Treasurer – *Jenniffer Estevo* Appreciation Committee – *Member Martinez*	Board Action:
9. **3 minutes**	**Member Comments:**	Board Action:
10. **2 minutes**	**Adjournment:**	Board Action:

AMERICANS WITH DISABLITIES ACT (ADA) COMPLIANCE

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EMAIL THE BOARD: bhboard@mendocinocounty.gov | **WEBSITE:** www.mendocinocounty.gov/bhab

MENDOCINO COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

REGULAR MEETING

MINUTES

June 18, 2025
1:00 PM – 3:30 PM

Location: Behavioral Health & Recovery Services, Conference Room 1, 1120 S. Dora Street, Ukiah, CA 95482

Chairperson
Jo Bradley

Vice Chair
Mo Mulheren

Secretary/Treasurer
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OUR MISSION: *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	**Call to Order, Roll Call, Quorum Notice, & Approve Agenda:** *Review and Possible Action.* • Chair Bradley called the meeting to order at 1:04 pm • Members present: Member Gorny, Member Shipp, Chair Bradley, Member Baroza, Member Donegan • Additional Member Present at 1:30 pm: Member Kaller • Members excused: Member Estevo, Member Martinez • Members not present: Member Bosma, Member Danner • Director Jenine Miller was present • Supervisor Mulheren was present • Supervisor Norvell was not present • Motion made by Member Kaller, seconded by Member Baroza to approve the Agenda. Motion was voted on and approved unanimously.	Board Action: Chair Approved
2. 10 minutes (Maximum)	**Public Comments:** *Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to bhboard@mendocinocounty.gov*	Board Action: None

	• None	
3. **5 minutes**	**Approval of Minutes from the May 28, 2025, BHAB Regular Meeting:** *Review and Possible Action.* - Motion made by Member Donegan, seconded by Member Baroza to approve the May 28, 2025 Minutes. Motion was voted on and approved unanimously.	Board Action: Approved in Substantial Form
4. **15 minutes**	**Board & Committee Reports:** *Discussion and Possible Action* A. Chair – *Jo Bradley* - Measure B Update: There is an essential piece of equipment for the Psychiatric Health Facility (PHF) under construction which is currently on backorder, which will delay the opening of the PHF. The project facilities manager will be requested to attend the next Measure B meeting to give updates and explanations. - The plaque of appreciation for Lois Lockart will be presented to her possibly next month, depending on her health and ability to attend the meeting. B. Vice Chair – *Mo Mulheren* - None C. Secretary/Treasurer – *Jenniffer Estevo* - None D. Appreciation Committee – *Member Martinez* - None	Board Action: None
5. **15 minutes**	**Mendocino County Youth Project Report:** *Scott Marsh* • MCYP has had several recent success stories, including two young people who have become employed. There is ongoing collaboration with other programs in the community. Scott added that an MCYP representative will not be available to attend the June 24 BOS meeting due to a previous commitment.	
6. **15 minutes**	**Redwood Community Services Report:** *Jolene Treadaway* • Gave update on activities at RCS. They have particularly enjoyed working with MCYP, and RCS currently has space available in their program to serve more youths.	
7. **15 minutes**	**Tapestry Report:** *Brian Erickson* • Tapestry began as a small agency, serving 100-115 youth clients in the inland area only. By 2002, they were helping 500-600 clients of all ages. Currently, they have 26 therapists who see over 1,000 clients per year, and they are still growing in scope and geographic areas served, including the coastal area, Willits, and other outlying areas.	
8. **15 minutes**	**Mendocino County Hospitality Center Report:** *Paul Davis* • Hospitality Center is currently recruiting for therapists. Their fully licensed therapist has moved to private practice. They are currently serving 125 patients per month. They have had success with their	

	programs to aid and encourage employment. Six more individuals have found employment recently.	
9. **15 minutes**	**Anchor Health Management Report:** *Sarah Walsh* • They have been successful at providing Medication Support Services, with 1,119 individuals served. They are hoping to open their new Mental Health Rehabilitation Center the first week in August, 2025. The Substance Use Disorder Treatment will then begin after accreditation.	
10. **15 minutes**	**Mendocino County Mental Health Report:** *Karen Lovato, Deputy Director* • Assisted Outpatient has seen an increase in referrals, this program is small (maximum 4 clients) but intensive as it includes housing, and we anticipate possibly having 4 clients on Settlement Agreement. Mobile Outreach and Prevention Services, are an outreach program meant to prevent crisis and help navigate resources. We saw an increase in services during May. Mobile Crisis has been consistently seeing between 40-80 people a month over the last year with a slight decline in May of 43 unduplicated clients. Our primary outcome measure in this program is involuntary detentions and ability to stabilize in place; in May 5% of calls resulted in involuntary detention and 44% were resolved on site, with an additional 23% that voluntarily sought emergency room based services. Our Jail Discharge program has had lower service numbers over the last few months due to changes in staffing and crisis response, but is starting to increase again. Our AB109 Probation Services program only receives referrals from Probation, and over the past year has received between 4-7 new clients a month, and serves approximately 47 total clients in the month; during the month of May none of the AB109 probation clients returned to incarceration.	
11. **45 minutes**	**Mendocino County Report –** *Jenine Miller, Director of Health Services* A. Director Report Questions - Five contracts are going before the BOS on 6/24/2025, with two more placement contracts to be submitted at a later date. B. Federal Updates - BHRS & Public Health are watching the proposed Federal cuts to the budget and examining how those cuts could affect services. Potential impacts include a loss of coverage for people with Undocumented Immigrant Status (UIS), and a change in income level cutoffs to coverage. The percentage of individuals in the county who currently use MediCal is 44-46%. Dr. Miller stated that other sources of funds to offset any cuts are unlikely to be readily available. C. Legislative Updates - State budgets are also likely to have significant changes as a result of the Federal cuts. The county will pursue other sources of funding as available. - State Audits are ongoing for Mental Health and SUDT. Finalizing cost report audits for year 2022/2023. Presenting budget for the	Board Action: None

	year to BOS. Compared to ten years ago (2013/2014) BHRS & PH served many more people in the county, with a vast increase in Federal dollars that are coming into the county. D. PHF Updates Electrical Switchgear, control panel, is currently on backorder. This will affect the completion date of the facility. Updates will be provided by the Facilities team. Completion of the building could be as late as summer 2026.	
6. **3 Minutes**	**Member Comments:** - Member Donegan spoke about a meeting that he was attending on June 20, 2025 for the CALBHB/C Annual Meeting. He passed along the information to the rest of the board, about the practice of "person-first" language. Instead of calling someone, for example, "an addict," or "a schizophrenic," they are encouraging people to use terms such as "an individual with a substance abuse problem' or "a person with schizophrenia." Member Donegan also encouraged the board to integrate care between the PHF and the jail system. - Member Shipp was involved in a training with RCS when they attended a play in Willits depicting a Day in the Life of a Group Home. The RCS staff participated enthusiastically. - Member Kaller inquired about CIT (Crisis Intervention Team) training. Dr. Miller said that the Sheriff's Department has been brining the training to the County. - Chair Bradley spoke about the fact that patients have a voluntary relationship with providers (unless they have a 5150 or otherwise). - Member Gorny talked about the state initiative called "Blue Envelope" which involves the police having tools and knowledge to deal effectively and calmly with members of the public who may have a mental condition or disability. Board members felt that it would be helpful to learn more about. - Chair Bradley mentioned "Coastal Connection," which is being established on the coast to be a resource for people there wanting to access mental health resources. Board members discussed how helpful such a thing could be if it included the entire county rather than just the coastal areas.	Board Action: None
7. **2 minutes**	**Adjournment:** 2:38 pm	Board Action: Approved

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Mendocino County Behavioral Health Advisory Board

Chairperson
Jo Bradley

Vice Chair
Mo Mulheren

Secretary/Treasurer
Jenniffer Estevo

BOS Supervisor
Mo Mulheren

Special Meeting

Minutes

June 23, 2025
10:00 AM – 2:00 PM

Location: Harvest Market, Conference Room,
171 Boatyard Drive, Fort Bragg, CA

Membership:

Anthony Baroza, *25 Yrs and Under*
Jo Bradley, *5th District*
Mark Donegan, *Veteran*
Jenniffer Estevo, *2nd District*
Denise Gorny, *1st District*
Perri Kaller, *3rd District*
Tim Bosma, *4th District*
Martin Martinez, *5th District*
Jeff Shipp, *3rd District*
Gina Danner, *Local Education Agency*

Our Mission: *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	**Call to Order, Roll Call, Quorum Notice, & Approve Agenda:** *Review and Possible Action.* 10:06 a.m.	Board Action: Approved
2. 10 minutes (Maximum)	**Public Comments:** *Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to bhboard@mendocinocounty.gov*	Board Action: None
3. 10 hours	**Group Rules & Expectations:** A. Review of Ground Rules & Expectations - Create a strategic plan for areas of focus for the board over the next year - Work on Mission Statement and Vision Statement - Creation of ad hoc committees when needed	Board Action: Approved
4. 30 minutes	**Mission & Vision:** *Discussion and Possible Action* A. Reaffirm Current Mission & Vision	Board Action:

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- Motion was made by Member Gorny, seconded by Member Donegan, to change the phrase “Mission Statement” to “Commitment Statement.”
- Motion was made by Member Gorny, seconded by Member Danner, to change the word in the Commitment Statement from “consumers” to “individuals,” and the second “individuals” to be changed to “participants.”
- Statement will now read as follows: “Our Commitment: To be committed to individuals, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for participants to meet their full potential.”

B. Are Updates Needed Based on Current Behavioral Health Landscape?
- Board members discussed whether it is necessary to create a vision statement. Vice Chair Mulheren came up with a Vision Statement as follows: “We support recovery and wellness for Medi-Cal beneficiaries with serious mental illness or substance misuse disorders through compassionate, culturally responsive care — working together to reduce disparities and strengthen our community.”
- Member Danner made a motion to accept the Vision Statement as written, seconded by Member Gorny. Motion approved unanimously.
</td><td>Approved

Approved

Approved</td></tr>
<tr><td>5.
30 minutes</td><td>
Behavioral Health & Recovery Services:
- Dr. Miller explained some parameters that BHRS is working under:
A. Specialty Mental Health
- Behavioral Health provides the oversight of managed care benefits for MediCal clients. Behavioral Health contracts with providers that provide services, and the County also provides services directly.
B. Substance Misuse Services
- The County’s SUDT provides services (along with some partner providers). These services are not funded by the County, only through the State and Federal government.

- Member Bosma spoke about the “Blue Envelope” program which has been initiated in Fort Bragg. Items such as fidget spinners, weighted blankets, etc. are provided to help when police officers when they interact with individuals with mental health issues. Blue Envelope was introduced into the CA Senate with Bill 664, (in effect January 1, 2027) and the plan is to expand it throughout the state. Member Gorny indicated that both CIT and BHAB could become more educated about the program and how it is being carried out.
- Vice Chair Mulheren suggested contacting CHPs (California Highway Patrol) to get them involved and find out what resources they have and use.
- Member Bosma mentioned how outreach and communication opportunities should also be offered to Park Services and Tribal Police.
</td><td>Board Action: None</td></tr>
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	- Members suggested having the different law enforcement agencies attend a meeting to build relationships, learn about any initiatives, and understand the connections and relationships with behavioral health and CIT.	
6. **45 minutes**	**Strengths, Weakness, Opportunities, Threats (SWOT) Analysis:** *Discussion and Possible Action* A. Group Input & Discussion 1. Gaps that the board felt need addressing o Street Outreach o Communication between all services o Ability to hire o Tribal Nations o Latino Population o Service Clubs o Youth o Communication with Community o Stigma/Discrimination	Board Action:
7. **80 minutes**	**Strategic Priorities & Goals:** *Discussion and Possible Action* A. Brainstorm Potential Strategic Priorities Members considered a number of different priorities, including hiring, communication, issues with Federal & State funding. B. Consensus on 3 – 5 Strategic Priorities The consensus was that the board will concentrate on their highest priority goal: Better Communication with: - Service providers - Service Clubs throughout the community - The general community Communication will take place through multiple avenues and methods, potentially including Public Service Announcements (PSAs) on traditional radio and online podcast and streaming services. Board members discussed the possibility of using some personal success stories of clients (with their permission) who wish to share how Behavioral Health and SUDT services have helped them.	Board Action: Approved
8. **25 minutes**	**Next Steps:** *Discussion and Possible Action* A. Assign Ad-Hoc Committees	Board Action: None
9. **5 minutes**	**Adjournment:** 1:15 pm	Board Action: Approved

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Mendocino County Behavioral Health and Recovery Services
Behavioral Health Advisory Board General Ledger
FY 24/25
7/17/2025

ORG	OBJ	ACCOUNT DESCRIPTION	YR/PER/JNL	EFF DATE	AMOUNT	INVOICE #	CHECK #	VENDOR NAME	COMMENT
MHB	862080	FOOD	2025/02/001268	08/29/2024	69.57		4398354	SAFEWAY	ACCT# 85006
MHB	862080	FOOD	2025/03/001159	09/26/2024	85.97		4399788	SAFEWAY	ACCT# 85006
MHB	862080	FOOD	2025/04/001406	10/31/2024	61.96		4401516	SAFEWAY	ACCT# 85006
MHB	862080	FOOD	2025/06/000935	12/19/2024	101.70		4403812	SAFEWAY	ACCT# 85006
		FOOD Total			**$319.20**				
MHB	862150	MEMBERSHIPS	2025/08/000914	02/27/2025	700.00	MCMH10/15/24 BHBDUES	4407421	CALBHB/C	CAL BHB/C MEMBERSHIP DUES FY 2
		MEMBERSHIPS TOTAL			**$700.00**				
MHB	862170	OFFICE EXPENSE	2025/04/000981	10/08/2024	35.78				Amazon.com Z81VW3EY2 - Purchas
MHB	862170	OFFICE EXPENSE	2025/05/000893	11/08/2024	62.29				WALMART.COM 8009256278 - Purch
MHB	862170	OFFICE EXPENSE	2025/12/000717	06/09/2025	27.92				AMAZON MKTPL NN6QA3A50 - Purch
		OFFICE EXPENSE Total			**$125.99**				
MHB	862190	PUBL & LEGAL NOTICES							
		PUBL & LEGAL NOTICES Total			**$0.00**				
MHB	862210	RNTS & LEASES BLD GRD	2025/04/001395	10/30/2024	45.00				BHAB 10.23.24 INV 24.25-020
MHB	862210	RNTS & LEASES BLD GRD	2025/08/000123	02/05/2025	45.00				BHAB MTG 12.18.24 INV24.25-026
MHB	862210	RNTS & LEASES BLD GRD	2025/08/001038	02/27/2025	45.00				BHAB MTG 2.26.25 INV 24.25-024
MHB	862210	RNTS & LEASES BLD GRD	2025/11/001004	05/22/2025	50.00			MENDO PRESBYTERIAN	FY 24/25 05/28/2025 ADVISORY B
		RNTS & LEASES BLD GRD Total			**$185.00**				
MHB	862250	TRNSPRTATION & TRAVEL	2025/03/000586	09/12/2024	80.40		4398916	MARTINEZ MARTIN D	08/28/2024 IN CO MIL BHAB MTG
MHB	862250	TRNSPRTATION & TRAVEL	2025/03/000887	09/19/2024	69.01		4399311	GORNY DENISE	08/28/2024 IN CO MIL
MHB	862250	TRNSPRTATION & TRAVEL	2025/04/001174	10/24/2024	87.10		4401035	MARTINEZ MARTIN D	09/25/2024 IN CO MIL BHAB MTG
MHB	862250	TRNSPRTATION & TRAVEL	2025/12/002232	06/30/2025	91.00		4413611	MARTINEZ MARTIN D	05/28/2025 IN CO MIL BHAB MTG
MHB	862250	TRNSPRTATION & TRAVEL	2025/12/002232	06/30/2025	80.40		4413611	MARTINEZ MARTIN D	06/23/2025 IN CO MIL BHAB MTG
		TRNSPRTATION & TRAVEL Total			**$407.91**				
		TRAVEL & TRSP OUT OF COUNTY Total			**$0.00**				
		Grand Total			**$1,738.10**				

Summary of Budget for FY 24/25

OBJ	ACCOUNT DESCRIPTION		Budget Amount	YTD Exp	Remaining Budget
862080	Food		1,000.00	319.20	680.80
862150	Memberships		700.00	700.00	0.00
862170	Office Expense		500.00	125.99	374.01
862190	Publ & Legal Notices		0.00	0.00	0.00
862210	Rents & Leases Bld		360.00	185.00	175.00
862250	In County Travel		3,000.00	407.91	2,592.09
862253	Out of County Travel		2,000.00	0.00	2,000.00
		Total Budget	$7,560.00	$1,738.10	$5,821.90

Behavioral Health and Recovery Services
Mental Health FY 2024-2025
Budget Summary
Year-to-Date as of July 17, 2025

	Program	FY 24-25 Approved Budget	Expenditures						Revenue					Total Net Cost
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	2011 Realignment	1991 Realignment	Medi-Cal FFP	Other	Total Revenue	
1	Mental Health (Overhead)	(7,220,987)	-	696,465	17,151,942	-	-	17,848,407	-	(21,532)	(14,035,923)	(7,591,054)	(21,648,509)	(3,800,103)
2	Administration - MHAD75	1,042,476	706,935	133,989	-	-	-	840,923	-	-	-	(42,278)	(42,278)	798,646
4	MHARPA	-	9,170	5,608	-	-	-	14,778	-	-	-	(1,822)	(1,822)	12,956
5	CalWORKs - MHAS32	-	1,089	-	-	-	-	1,089	-	-	-	(309)	(309)	780
6	Mobile Outreach Program - MHAS33	-	3,018	103	-	-	-	3,121	-	-	-	-	-	3,121
7	Adult Services - MHAS75	12,200	56,510	3,625	-	-	-	60,136	-	-	-	(605)	-	60,136
8	Path Grant - MHAS91	-	-	44,560	-	-	-	44,560	-	-	-	(30,930)	(30,930)	13,630
9	SAMHSA Grant - MHAS92	-	-	151,768	-	-	-	151,768	-	-	-	(145,627)	(145,627)	6,141
10	Mental Health Board - MHB	7,560	-	1,738	-	-	-	1,738	-	-	-	-	-	1,738
11	CCMU -BCHIP - MHBCMU	-	105,070	108,193	-	75,786	-	289,049	-	-	-	(287,120)	(287,120)	1,928
12	Business Services - MHBS75	931,860	956,771	106,322	-	-	-	1,063,093	-	-	-	(18,376)	(18,376)	1,044,717
13	MHCALA - Cal-Aim	-	-	-	-	-	-	-	-	-	-	-	-	-
14	CCMU Grant - CCRRSAA Funds	-	267,364	-	-	-	-	267,364	-	-	-	-	-	267,364
15	MH Grant (Other)	-	68,855	13,148	-	-	-	82,003	-	-	-	-	-	82,003
16	AB109 - MHMS70	(21,989)	137,500	92	-	-	-	137,593	-	-	-	(101,687)	(101,687)	35,905
17	Conservatorship - MHMS75	2,537,033	114,745	70,933	3,760,031	-	-	3,945,709	-	-	-	(1,023,216)	(1,023,216)	2,922,493
18	Public Conservator Office - MHPC75	253,545	272,950	30,258	4,728	-	-	307,936	-	-	-	(15,023)	(15,023)	292,913
19	QA/QI - MHQA99	2,458,302	661,587	1,049,615	-	-	-	1,711,202	-	-	-	(74,268)	(74,268)	1,636,933
a	Total YTD Expenditures & Revenue	-	3,361,563	2,416,417	20,916,701	75,786	-	26,770,467	-	(21,532)	(14,035,923)	(9,332,316)	(23,389,166)	3,381,301
b	FY 2024-2025 Adjusted Budget	-	5,217,919	5,523,496	23,577,144	-	3,970,135	38,288,694	-	-	(17,824,736)	(20,463,958)	(38,288,694)	-
c	Variance	-	1,856,356	3,107,079	2,660,443	(75,786)	3,970,135	11,518,227	-	21,532	(3,788,813)	(11,131,642)	(14,899,528)	(3,381,301)

Behavorial Health and Recovery Services
Mental Health Services Act (MHSA) FY 2024-2025
Budget Summary
Year-to-Date as of July 17, 2025

	Program	FY 24-25 Approved Budget	Expenditures						Revenue				Total Net Cost
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	Revenue Prop 63	Medi-Cal FFP	Other-Revenue	Total Revenue	
1	**Community Services & Support**	(261,848)	711,120	477,606	11,547,550	370,000	830,047	**13,936,323**	(6,298,459)	(7,192,061)	(94,988)	**(13,585,507)**	**350,816**
2	**Prevention & Early Intervention**	1,302,360	400,502	219,129	-	-	12,229	**631,859**	(1,547,431)		(18,997)	**(1,566,428)**	**(934,569)**
3	**Innovation**	366,783	71,759	6,866	-	47,300	-	**125,925**	(412,942)		(5,937)	**(418,878)**	**(292,953)**
4	**Workforce Education & Training**	-	-		-	-	-	**-**	**-**		-	**-**	**-**
5	**Capital Facilities & Tech Needs**	-	-	-	-	-	-	**-**	**-**		-	**-**	**-**
a	**Total YTD Expenditures & Revenue**	**1,407,295**	1,183,381	703,601	11,547,550	417,300	842,275	**14,694,107**	**(8,258,832)**	**(7,192,061)**	**(119,921)**	**(15,570,814)**	**(876,707)**
b	**FY 2024-2025 Adjusted Budget**	**-**	1,722,283	2,961,717	6,913,006	-	980,907	**12,577,913**	**(7,096,483)**	**-**	**(5,481,430)**	**(12,577,913)**	**-**
c	**Variance**	-	538,902	2,258,116	(4,634,544)	(417,300)	138,632	**(2,116,194)**	**1,162,349**	**7,192,061**	**(5,361,509)**	**2,992,901**	**876,706**

* **Prudent Reserve Balance** **1,018,338**

* WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index

Behavioral Health and Recovery Services
Substance Use Disorder Treatment (SUDT) FY 2024-2025
Budget Summary
Year-to-Date as of July 17, 2025

Program		FY 24-25 Approved Budget	Expenditures						Revenue					Total Net Cost
			Salaries & Benefits	Services and Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	SABG AND FDMC	2011 Realignment	Medi-Cal FFP	Other	Total Revenue	
1	SUDT Overhead	(2,816,730)		68,185	1,947,364			2,015,549	(12,913,250)	-	(271,722)	(1,820,586)	(15,005,557)	(12,990,008)
2	County Wide Services - SU0035	1,350,760		27,103				27,103				-	-	27,103
4	Ukiah Adult Treatment Services - SU0100	101,199	267,655	52,289				319,944				(97,621)	(97,621)	222,323
5	Drug Court Services - SU0105	22,406	76,033	37				76,070	-			(38,252)	(38,252)	37,818
6	Women in Need of Drug Free Opportunities - SU0125	62,035	56,163	3,005				59,168	-			(21,841)	(21,841)	37,327
7	Family Drug Court - SU0127	-	229,770	2,095				231,865				(57,784)	(57,784)	174,081
8	Friday Night Live - SU0158	4,229	6,087	3,422				9,509					-	9,509
9	Willits Adult Services - SU0200	(97,309)	117,165	8,923				126,088				(31,555)	(31,555)	94,533
10	Fort Bragg Adult Services - SU0300	211,861	203,329	27,324				230,653				(2,552)	(2,552)	228,101
11	SU0MIP	-	44,264	81,267				125,531				(144,725)	(144,725)	(19,194)
11	Administration - SUADMN	1,294,938	512,258	250,231				762,489				(17,342)	(17,342)	745,148
12	Adolescent Services - SUADOL	(33,500)	156,624	2,244				158,868	(109,762)			(5,812)	(115,574)	43,295
13	SABG ARPA - SUARPA	-	45,793	21,774				67,567				(95,654)	(95,654)	(28,086)
14	COSSAAP - SUCOSP	-	69,789	-				69,789				(83,943)	(83,943)	(14,154)
15	SUGRNT	-	124,657	152,603				277,260				(153,515)	(153,515)	123,745
16	Prevention Services - SUPREV	(99,889)	90,702	15,223				105,925	(87,622)			-	(87,622)	18,303
a	tal YTD Expenditures & Revenue	-	2,000,289	715,725	1,947,364	-	-	4,663,378	(13,110,633)	-	(271,722)	(2,571,182)	(15,953,537)	(11,290,158)
b	FY 2024-2025 Adjusted Budget	-	2,633,262	12,626,691	-	-	-	15,259,953	(1,765,156)	(71,360)	(478,768)	(12,944,669)	(15,259,953)	-
c	Variance	-	632,973	11,910,966	(1,947,364)	-	-	10,596,575	11,345,477	(71,360)	(207,046)	(10,373,487)	693,584	11,290,158

July 2025

- ## Board of Supervisors:

Recently passed items or presentations:

Mental Health:

- Adoption of Resolution Authorizing the Auditor Controller Treasurer Tax Collector or Designee to Process and Pay for Outstanding Invoices, Totaling the Amount of $19,454.50, From Various Psychiatric Hospitals, Clinics and Physician Offices for Mandated Services Provided to Qualified Mendocino County Mental Health Clients
- Approval of Agreement with Pinoleville Pomo Nation in the Amount of $901,359 to Provide Mental Health Services Act Innovation Project No. 3, Pinoleville Native Warmline Services to the Native Community in Mendocino County, Effective Upon Signing to June 30, 2028

Public Health:

- None

Substance Abuse Disorders Treatment:

- None

Future BOS items or presentations:

Mental Health & Public Health:

- None

Substance Use Disorders Treatment:

- None

- ## Staffing Updates:

- New Hires:
  - Mental Health: 1
  - Substance Use Disorder Treatment: 0
- Promotions:
  - Mental Health: 1
  - Substance Use Disorder Treatment: 0
- Transfers:
  - Mental Health: 0
  - Substance Use Disorder Treatment: 0
- Departures:
  - Mental Health: 0

- Substance Use Disorder Treatment: 1
- Percent of Vacancies in Mental Health and Substance Use Disorder Treatment:
  - Mental Health/Mental Health Services Act: 21%
  - Substance Use Disorder Treatment: 10%

Audits/Site Reviews: June 2025

- No audit or site reviews in June 2025

Grievances/Appeals:

June 2025

- MHP Grievances: 0 (received in June)
- Pending: 0
- Resolved: 0
- SUDT Grievances: 0
- MHSA Issue Resolutions: 0
- Second Opinions: 0
- Change of Provider Requests: 0
- Pending: 0
- Resolved: 0
- Provider Appeals: 0
- Consumer Appeals: 0

Meetings of Interest:

- MHSA Forum/QIC Meeting will be in Point Arena at the Center on 200 Main Street, Point Arena and also via Teams Link on Wednesday August 27, 2025 from 12:00 noon to 2:00 pm.
- Safe Rx Coalition Meeting is canceled in July.

Grant Opportunities:

- BHRS Grants - On June 23, 2025, BHRS applied to the Board and State of Community Corrections Proposition 47 Grant Program Cohort 5 for the Community Outreach Response and Engagement (CORE) project, a collaborative initiative aimed at supporting community members who interact with law enforcement due to homelessness, addiction, mental health issues, or lack of services. The pilot project will be developed as a task force model that includes the Sheriff's Office, Social Services Homeless Outreach Unit (HOT), and Behavioral Health outreach personnel. The task force targets individuals who frequently use the jail and criminal justice system, and coordinates appropriate outreach and support services. Awardees will be notified in late September 2025.
- In addition, BHRS is reviewing the Bond BHCIP Round 2 Unmet Needs funding opportunity, which is expressly intended for the construction, renovation, and expansion of behavioral health facilities (including residential programs). The application is due October 28, 2025.
- Grant funding from the Department of HealthCare Services for our Crisis Care Mobile Unit (CCMU) Program ended June 30, 2025. Our top three program successes were:
  - Success 1 - Mendocino County achieved a 24/7/365 Mobile Crisis response both with and without law enforcement, as appropriate to safety factors at the scene of the crisis.

- Success 2 - We developed and trained existing crisis workers in a co-training model with Law Enforcement, enabling the existing crisis team to understand law enforcement safety protocols, codes, and communication processes. This cross-training enhances safety factors at the scene by promoting a common language and reducing Behavioral Health interference with first responder protocols due to a lack of knowledge, awareness, and/or practice.
- Success 3 - We developed and implemented a radio-based dispatch system for dual response with law enforcement, reducing dispatch time for calls initiated by law enforcement.

These services will continue with specialty mental health funding and collaboration with specialty mental health partners, as well as law enforcement and first responder agencies, as needed.

- **Significant Projects/Brief Status:**

Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law June 2025 Data:

Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
- Referrals to date (duplicated): 169
- Total that did not meet AOT criteria: 121
- Client connected with Provider/Services: 1
- Currently in Investigation/Screening/referral: 3
- Unable to locate/Connect: 0
- Pending Assessment to file Petition: 0

Notes: There are going to be discrepancies with the number of clients referred and clients that did not meet the criteria. Just because someone was not ordered into AOT does not mean they did not meet the criteria. There are times when the County files a petition and the client does not show up to court, a higher level of care is needed, the client chose to participate in BHC instead, they were incarcerated, the client left the area, etc.

Most of the referrals AOT receives are from service providers which means the client is already connected to services. When the county AOT Coordinator can contact a client, she assists in connecting them with services they are interested in.

Unable to locate/connect with the client: - even if unable to contact the client the AOT Coordinator does a record review and notifies mobile crisis, mobile outreach, crisis, and the jail discharge planner letting them know we have a referral and need to touch-base with the client. If it looks like the client likely meets the criteria, the AOT Coordinator will put together an investigation report and send it for an assessment just in case they do have contact with the client.

Dual Response Mobile Crisis Response June 2025 Data:

- Total calls: 57
- Unduplicated clients: 44
- Calls resulting in 5150: 2
- Year to date 24/25: 792 total calls; 540 unduplicated client; 51 calls resulting in 5150

- **Educational Opportunities:**
  - MHSA Forum/QIC Meeting will be in Point Arena at the Center on 200 Main Street, Point Arena and also via Teams Link on Wednesday August 27, 2025 from 12:00 noon to 2:00 pm.
  - Safe Rx Coalition Meeting is canceled in July.

- **Mental Health Services Act (MHSA):**
  - Willow Terrace & Orr Creek Commons 2: Taking applications as apartments are vacated. Mobile teams provide support to the units as needed.

- **Lanterman Petris Short Conservatorships (LPS):**

Number of individuals on LPS Conservatorships in May 2025:

  - Total: 65
  - In County: 17
  - Out of County: 48
  - In: 1, Out: 0

- **Substance Use Disorders Treatment Services:**

Number of Substance Use Disorders Treatment Clients Served in May 2025:

  - Total number of clients served: 95
  - Total number of services provided: 457
  - Fort Bragg: 23 clients served for a total of 95 services provided
  - Ukiah: 76 clients served for a total of 419 services provided
  - Willits: 15 clients served for a total of 43 services provided

Number of Substance Use Disorder Clients Completion Status:

  - Completed Treatment/Recovery: 8
  - Left Before Completion: 6
  - Lost Contact/Service Unavailable: 11
  - Discharged to Rehab Facility/Incarceration: 4
  - Other: 9

- **New Contracts:**
  - None.

- **Capital Facilities Projects:**
  - **Willow Terrace Project and Orr Creek Commons Phase 2:**

    Units are operating well, support activities via Innovation and Mobile Teams, in addition to SMH services. Current vacancies taking applications via SMH providers.

  - **CRT: Phoenix House:**

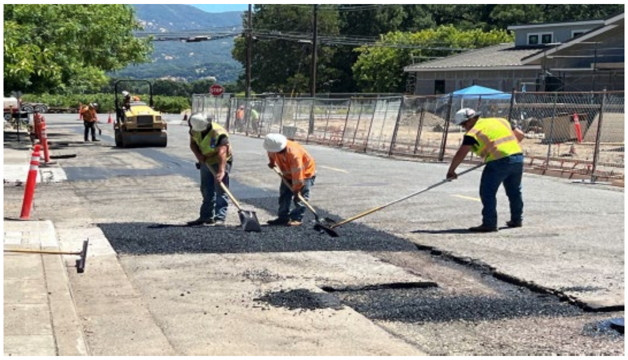
    June 2025:

    - 10 unduplicated clients; 3 admissions, 2 discharges
    - Total bed days: 164

- 1 open beds at time of report
- Success: One client moved back to independent housing. Two clients have remained out of inpatient hospitalization after chronic recidivism.

- **PHF: Psychiatric Facility:**
  7/16/2025:

Psychiatric Health Facility drywall and insulation work is nearing completion, and painters are estimated to start by August 2025. The building's exterior is almost completed.






Timeliness Charts and Graphs

1.

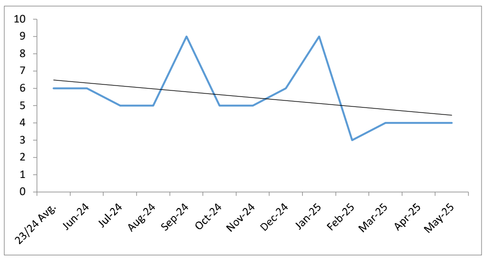
QI Work Plan 2.1

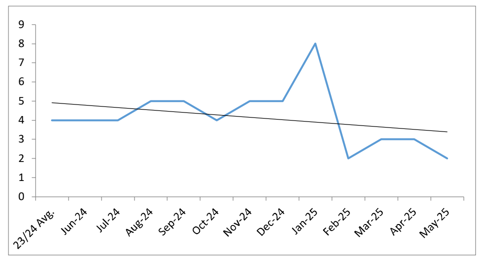
Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6	5	7	7
Jun-24	6	4	7	N/A
Jul-24	5	5	6	2
Aug-24	5	5	6	1
Sep-24	9	6	10	0
Oct-24	5	5	5	N/A
Nov-24	5	4	5	2
Dec-24	6	5	7	3
Jan-25	9	7	11	10
Feb-25	3	4	3	N/A
Mar-25	4	5	4	7
Apr-25	4	4	4	2
May-25	4	3	5	N/A
12 Mo. Avg.	5	5	6	3

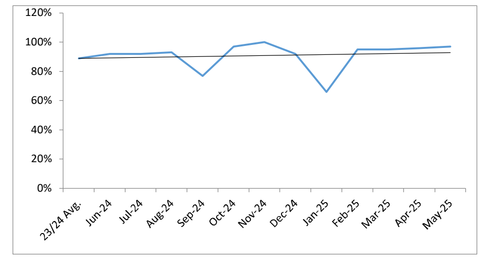
Length of Time from Initial Request to first offered Appt. - Median BPSA - MHP Standard or Goal - 10 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	3	5	7
Jun-24	4	4	4	N/A
Jul-24	4	4	4	2
Aug-24	5	4	5	1
Sep-24	5	5	6	0
Oct-24	4	5	4	N/A
Nov-24	5	5	5	2
Dec-24	5	5	6	3
Jan-25	8	5	9	10
Feb-25	2	2	2	N/A
Mar-25	3	2	3	9
Apr-25	3	3	2	2
May-25	2	2	4	N/A
12 Mo. Avg.	4	4	5	4

Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	89%	91%	87%	87%
Jun-24	92%	96%	89%	N/A
Jul-24	92%	97%	86%	100%
Aug-24	93%	97%	84%	100%
Sep-24	77%	89%	73%	0%
Oct-24	97%	100%	96%	N/A
Nov-24	100%	100%	100%	100%
Dec-24	92%	98%	85%	100%
Jan-25	66%	76%	58%	100%
Feb-25	95%	94%	98%	N/A
Mar-25	95%	94%	97%	100%
Apr-25	96%	97%	95%	100%
May-25	97%	98%	95%	N/A
12 Mo. Avg.	91%	95%	88%	88%

Graphs of "All Services"







2.

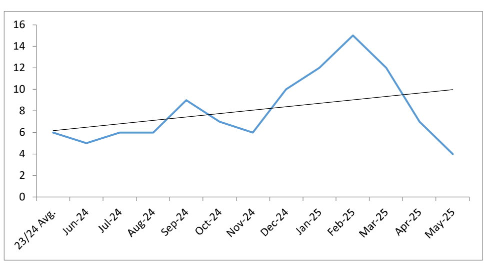
QI Work Plan 2.2

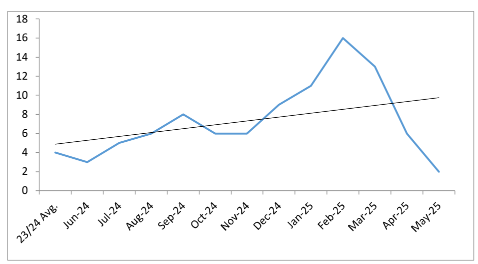
Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6	5	7	9
Jun-24	5	4	6	N/A
Jul-24	6	5	6	5
Aug-24	6	6	7	1
Sep-24	9	9	10	0
Oct-24	7	7	7	N/A
Nov-24	6	6	6	2
Dec-24	10	8	13	9
Jan-25	12	9	15	15
Feb-25	15	14	17	N/A
Mar-25	12	11	13	7
Apr-25	7	6	8	0
May-25	4	3	5	8
12 Mo. Avg.	8	7	9	5

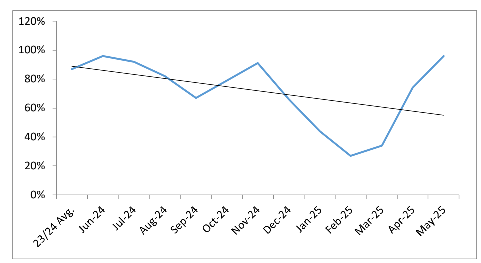
Length of Time from Initial Request to first kept Appt. - Median MHP Standard or Goal - 10 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	4	5	9
Jun-24	3	3	3	N/A
Jul-24	5	6	5	4
Aug-24	6	7	5	1
Sep-24	8	9	8	0
Oct-24	6	8	6	N/A
Nov-24	6	6	7	2
Dec-24	9	8	10	9
Jan-25	11	13	14	15
Feb-25	16	14	17	N/A
Mar-25	13	12	14	7
Apr-25	6	6	9	0
May-25	2	2	4	8
12 Mo. Avg.	8	8	9	5

Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	87%	89%	84%	80%
Jun-24	96%	100%	92%	N/A
Jul-24	92%	97%	86%	100%
Aug-24	82%	89%	68%	100%
Sep-24	67%	64%	69%	0%
Oct-24	79%	76%	80%	N/A
Nov-24	91%	84%	96%	100%
Dec-24	66%	78%	52%	100%
Jan-25	44%	60%	31%	100%
Feb-25	27%	36%	15%	N/A
Mar-25	34%	41%	27%	50%
Apr-25	74%	80%	66%	100%
May-25	96%	96%	97%	100%
12 Mo. Avg.	71%	75%	65%	83%

Graphs of "All Services"







3.

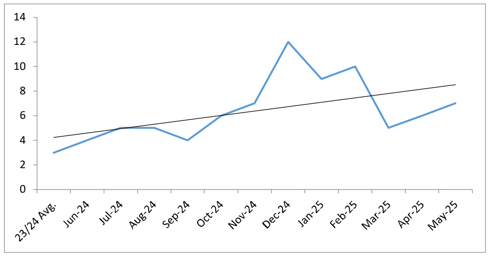
QI Work Plan 2.3

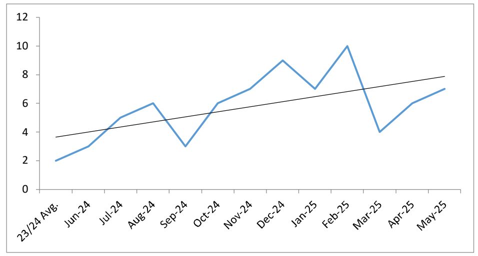
Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	3	3	4	3
Jun-24	4	3	6	n/a
Jul-24	5	5	6	6
Aug-24	5	5	5	6
Sep-24	4	4	6	n/a
Oct-24	6	5	10	n/a
Nov-24	7	7	6	n/a
Dec-24	12	12	n/a	n/a
Jan-25	9	9	n/a	n/a
Feb-25	10	11	9	n/a
Mar-25	5	5	6	n/a
Apr-25	6	6	13	n/a
May-25	7	7	8	n/a
12 Mo. Avg.	7	7	8	6

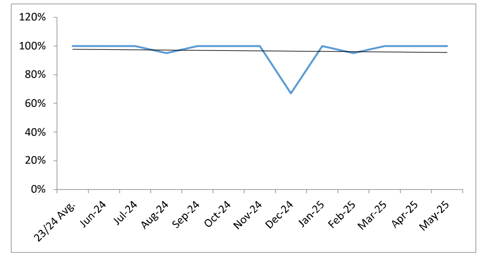
Length of Time from Initial Request to first offered Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	2	4	3
Jun-24	3	3	8	n/a
Jul-24	5	4	6	6
Aug-24	6	6	6	6
Sep-24	3	1	6	n/a
Oct-24	6	5	10	n/a
Nov-24	7	7	7	n/a
Dec-24	9	9	n/a	n/a
Jan-25	7	7	n/a	n/a
Feb-25	10	10	9	n/a
Mar-25	4	4	5	n/a
Apr-25	6	5	1	n/a
May-25	7	6	8	n/a
12 Mo. Avg.	6	6	7	6

Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	100%	100%	100%	100%
Jun-24	100%	100%	100%	n/a
Jul-24	100%	100%	100%	100%
Aug-24	95%	93%	100%	100%
Sep-24	100%	100%	100%	100%
Oct-24	100%	100%	100%	n/a
Nov-24	100%	100%	100%	n/a
Dec-24	67%	67%	n/a	n/a
Jan-25	100%	100%	n/a	n/a
Feb-25	95%	93%	100%	n/a
Mar-25	100%	100%	100%	n/a
Apr-25	100%	100%	100%	n/a
May-25	100%	100%	100%	n/a
12 Mo. Avg.	96%	96%	100%	100%

Graphs of "All Services"







4.

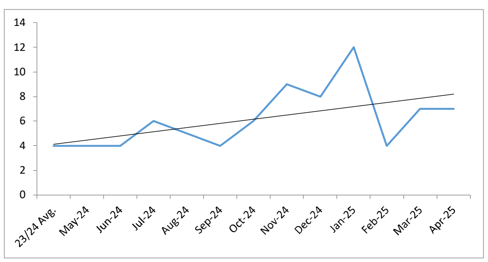
QI Work Plan 2.4

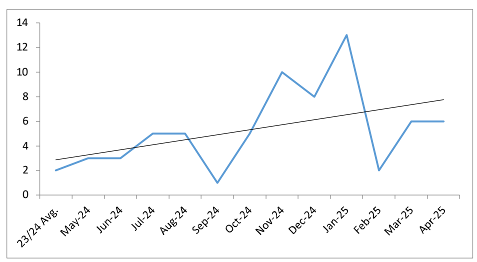
Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	4	5	3
May-24	4	4	5	N/A
Jun-24	4	4	6	N/A
Jul-24	6	5	9	6
Aug-24	5	5	5	6
Sep-24	4	3	6	N/A
Oct-24	6	6	N/A	N/A
Nov-24	9	10	7	N/A
Dec-24	8	8	N/A	N/A
Jan-25	12	12	N/A	N/A
Feb-25	4	4	4	2
Mar-25	7	6	10	N/A
Apr-25	7	7	15	N/A
12 Mo. Avg.	6	6	7	5

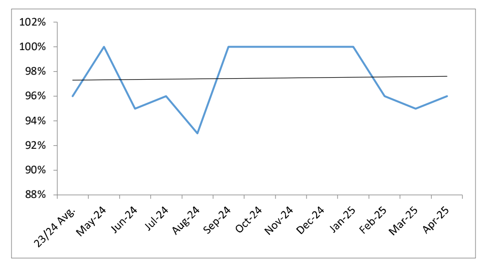
Length of Time from Initial Request to first kept Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	3	5	3
May-24	3	3	6	N/A
Jun-24	3	3	8	N/A
Jul-24	5	4	6	6
Aug-24	5	4	5	6
Sep-24	1	1	6	N/A
Oct-24	5	5	N/A	N/A
Nov-24	10	11	8	N/A
Dec-24	8	8	N/A	N/A
Jan-25	13	13	N/A	N/A
Feb-25	2	2	2	2
Mar-25	6	4	10	N/A
Apr-25	6	6	1	N/A
12 Mo. Avg.	6	5	6	5

Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	96%	98%	94%	100%
May-24	100%	100%	100%	N/A
Jun-24	95%	94%	100%	N/A
Jul-24	96%	100%	86%	100%
Aug-24	93%	91%	100%	100%
Sep-24	100%	100%	100%	100%
Oct-24	100%	100%	N/A	N/A
Nov-24	100%	100%	100%	N/A
Dec-24	100%	100%	N/A	N/A
Jan-25	100%	100%	100%	100%
Feb-25	96%	95%	100%	100%
Mar-25	95%	94%	100%	N/A
Apr-25	96%	95%	100%	N/A
12 Mo. Avg.	98%	97%	99%	100%

Graphs of "All Services"







5.

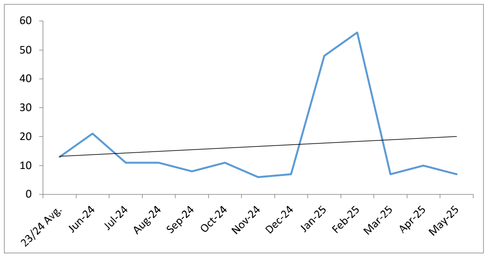
QI Work Plan 2.5
Combined Bus & After Hrs

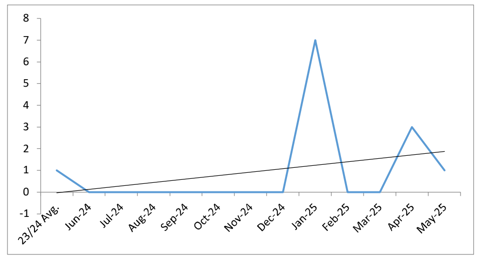
Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes)	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	13	13	13	n/a
Jun-24	21	23	5	n/a
Jul-24	11	10	21	n/a
Aug-24	11	11	12	n/a
Sep-24	8	8	6	n/a
Oct-24	11	12	3	n/a
Nov-24	6	6	16	n/a
Dec-24	7	6	13	n/a
Jan-25	48	41	108	n/a
Feb-25	56	53	66	n/a
Mar-25	7	7	9	n/a
Apr-25	10	9	17	n/a
May-25	7	6	12	n/a
12 Mo. Avg.	17	16	24	#DIV/0!

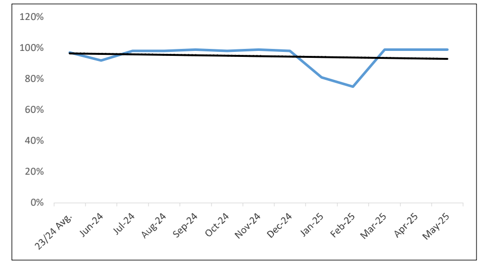
Length of Time from Service Request for urgent Appt. to Actual Encounter Median - MHP Standard or Goal - 95% (Minutes)	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	1	2	1	n/a
Jun-24	0	4	0	n/a
Jul-24	0	0	13	n/a
Aug-24	0	0	6	n/a
Sep-24	0	0	0	n/a
Oct-24	0	0	0	n/a
Nov-24	0	0	0	n/a
Dec-24	0	0	0	n/a
Jan-25	7	6	115	n/a
Feb-25	0	12	66	n/a
Mar-25	0	0	0	n/a
Apr-25	3	3	1	n/a
May-25	1	1	0	n/a
12 Mo. Avg.	1	2	17	#DIV/0!

Length of Time from Service Request for urgent Appt. to Actual Encounter Percent of CIC meeting MHP Goal: 95% w/in 1 Hr (Bus-Hrs) & 2 Hr (After-Hrs)	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	97%	97%	96%	n/a
Jun-24	92%	91%	100%	n/a
Jul-24	98%	98%	92%	n/a
Aug-24	98%	98%	100%	n/a
Sep-24	99%	98%	100%	n/a
Oct-24	98%	98%	100%	n/a
Nov-24	99%	99%	96%	n/a
Dec-24	98%	98%	97%	n/a
Jan-25	81%	84%	50%	n/a
Feb-25	75%	78%	64%	n/a
Mar-25	99%	100%	97%	n/a
Apr-25	99%	99%	97%	n/a
May-25	99%	99%	100%	n/a
12 Mo. Avg.	95%	95%	91%	#DIV/0!

Graphs of "All Services"







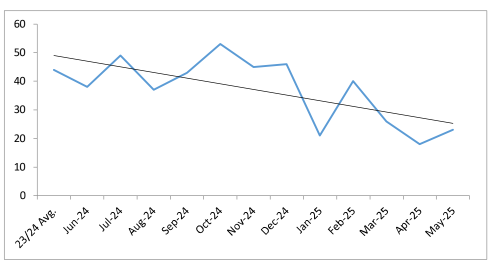
6.

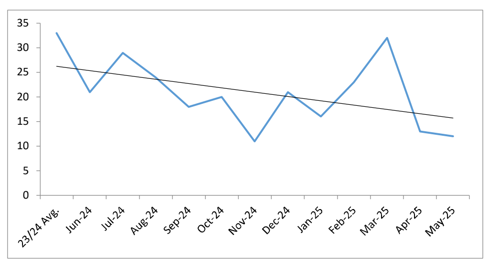
QI Work Plan 2.6a & 2.6c

Total Number of Hospital Admissions	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	44	37	7	0
Jun-24	38	35	3	0
Jul-24	49	38	11	0
Aug-24	37	30	7	0
Sep-24	43	35	9	1
Oct-24	53	42	11	0
Nov-24	45	39	6	0
Dec-24	46	43	3	0
Jan-25	21	16	5	0
Feb-25	40	30	10	0
Mar-25	26	20	6	0
Apr-25	18	16	2	0
May-25	23	0	0	0
12 Mo. Avg.	37	29	6	0
12 Mo. Total	439	344	73	1

Total Number of Hospital Discharges	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	33	28	5	0
Jun-24	21	17	4	0
Jul-24	29	25	4	0
Aug-24	24	17	7	0
Sep-24	18	14	4	0
Oct-24	20	15	5	0
Nov-24	11	8	3	0
Dec-24	21	21	0	0
Jan-25	16	12	4	0
Feb-25	23	15	8	0
Mar-25	32	24	8	0
Apr-25	13	12	1	0
May-25	12	10	2	0
12 Mo. Avg.	20	16	4	0
12 Mo. Total	240	190	50	0

Graphs of "All Services"



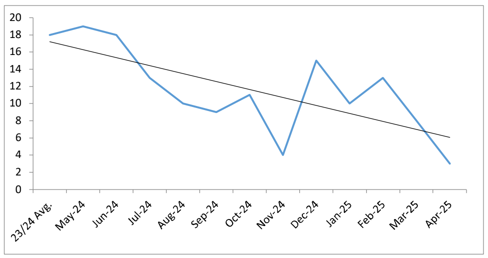


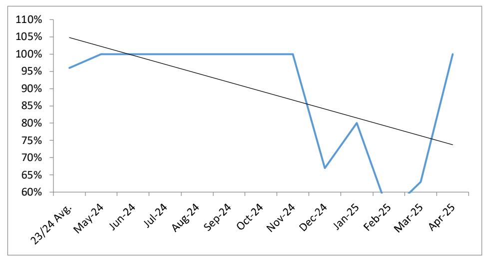
QI Work Plan 2.6b

Timeliness of follow-up encounters post psychiatric inpatient discharge Total number of Medi-Cal payor follow-up appointments				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	18	15	3	0
May-24	19	14	5	0
Jun-24	18	17	1	0
Jul-24	13	11	2	0
Aug-24	10	7	3	0
Sep-24	9	6	3	0
Oct-24	11	7	4	0
Nov-24	4	3	1	0
Dec-24	15	15	0	0
Jan-25	10	9	1	0
Feb-25	13	7	6	0
Mar-25	8	8	0	0
Apr-25	3	2	1	0
12 Mo. Avg.	11	9	2	0
12 Mo. Total	133	106	27	0

Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments meeting the within 7 day standard - Goal is 95%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	96%	97%	89%	100%
May-24	100%	100%	100%	N/A
Jun-24	100%	100%	100%	100%
Jul-24	100%	100%	100%	N/A
Aug-24	100%	100%	100%	N/A
Sep-24	100%	100%	100%	N/A
Oct-24	100%	100%	100%	N/A
Nov-24	100%	100%	100%	N/A
Dec-24	67%	67%	N/A	N/A
Jan-25	80%	78%	100%	N/A
Feb-25	54%	57%	50%	N/A
Mar-25	63%	63%	N/A	N/A
Apr-25	100%	100%	100%	N/A
12 Mo. Avg.	89%	89%	95%	100%

Graphs of "All Services"





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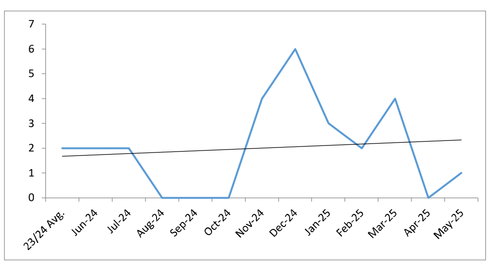
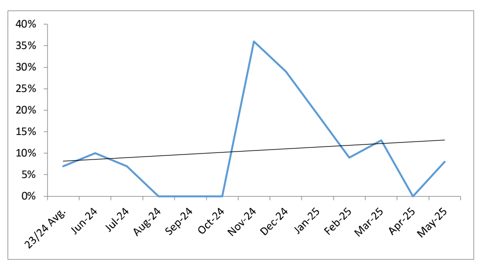
QI Work Plan 2.7

Psychiatric Inpatient Readmission rates within 7 days Total number of readmissions within 7 days of discharge				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	2	0	0
Jun-24	2	2	0	0
Jul-24	2	2	0	0
Aug-24	0	0	0	0
Sep-24	0	0	0	0
Oct-24	0	0	0	0
Nov-24	4	3	1	0
Dec-24	6	6	1	0
Jan-25	3	3	0	0
Feb-25	2	2	0	0
Mar-25	4	2	2	0
Apr-25	0	0	0	0
May-25	1	1	0	0
12 Mo. Avg.	2	2	0	0
Total	24	21	4	0

Psychiatric Inpatient Readmission rates within 7 days Readmission Rate - Goal is 10% or less within 7 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	7%	7%	6%	0%
Jun-24	10%	12%	0%	n/a
Jul-24	7%	8%	0%	n/a
Aug-24	0%	0%	0%	n/a
Sep-24	0%	0%	0%	0%
Oct-24	0%	0%	0%	n/a
Nov-24	36%	38%	33%	n/a
Dec-24	29%	29%	0%	n/a
Jan-25	19%	25%	0%	n/a
Feb-25	9%	13%	0%	n/a
Mar-25	13%	8%	25%	n/a
Apr-25	0%	0%	0%	n/a
May-25	8%	10%	0%	n/a
12 Mo. Avg.	11%	12%	5%	0%

Graphs of "All Services"

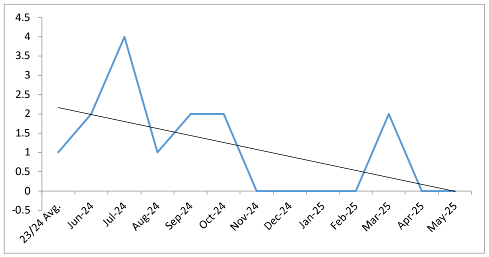


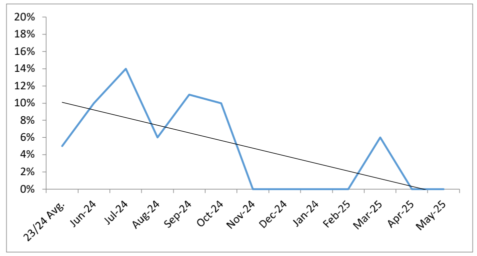


Psychiatric Inpatient Readmission rates within 8-30 days Total number of readmissions within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	**1**	**1**	**0**	**0**
Jun-24	2	1	1	0
Jul-24	4	4	0	0
Aug-24	1	1	0	0
Sep-24	2	1	1	0
Oct-24	2	1	1	0
Nov-24	0	0	0	0
Dec-24	0	0	0	0
Jan-25	0	0	0	0
Feb-25	0	0	0	0
Mar-25	2	2	0	0
Apr-25	0	0	0	0
May-25	0	0	0	0
12 Mo. Avg.	1	1	0	0
Total	13	10	3	0

Psychiatric Inpatient Readmission rates within 8-30 days Readmission Rate - Goal is 10% or less within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	**5%**	**5%**	**2%**	**0%**
Jun-24	10%	6%	25%	0%
Jul-24	14%	16%	0%	N/A
Aug-24	6%	9%	0%	N/A
Sep-24	11%	7%	25%	0
Oct-24	10%	7%	20%	N/A
Nov-24	0%	0%	0%	N/A
Dec-24	N/A	N/A	N/A	N/A
Jan-24	0%	0%	0%	N/A
Feb-25	0%	0%	0%	N/A
Mar-25	6%	8%	0%	
Apr-25	0%	0%	0%	N/A
May-25	0%	0%	0%	N/A
12 Mo. Avg.	5%	5%	6%	0%

Graphs of "All Services"





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QI Work Plan 3.1

Average Psychiatric Patient No-Show Rates MHP Standard for Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	**6%**	**7%**	**5%**	**3%**
Jun-24	7%	7%	0%	0%
Jul-24	0%	0%	0%	0%
Aug-24	16%	14%	20%	0%
Sep-24	14%	17%	0%	0%
Oct-24	14%	7%	100%	N/A
Nov-24	40%	33%	50%	N/A
Dec-24	0%	0%	N/A	N/A
Jan-25	0%	0%	N/A	N/A
Feb-25	20%	21%	17%	N/A
Mar-25	5%	6%	0%	N/A
Apr-25	7%	4%	50%	N/A
May-25	16%	13%	25%	0%
12 Mo. Avg.	12%	10%	26%	0%

Average Clinicians other than Psychiatrists Patient No-Show Rates MHP Standard for Clinicians other than Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	**6%**	**6%**	**6%**	**5%**
Jun-24	7%	7%	7%	6%
Jul-24	3%	5%	0%	0%
Aug-24	4%	3%	6%	0%
Sep-24	4%	6%	4%	0%
Oct-24	7%	8%	6%	N/A
Nov-24	6%	4%	7%	N/A
Dec-24	25%	34%	0%	N/A
Jan-25	4%	5%	3%	N/A
Feb-25	5%	9%	0%	N/A
Mar-25	0%	0%	0%	N/A
Apr-25	16%	20%	9%	N/A
May-25	4%	7%	0%	0%
12 Mo. Avg.	7%	9%	3%	1%

Graphs of "All Services"